



Criterion 1 – Curricular Aspects

Key Indicator 1.1		Curriculum Design and Development
Metric	1.1.2	Percentage of Programmes where syllabus revision was carried out during academic year 2022-23

DEPARTMENT OF MANAGEMENT STUDIES

Sl. No.	Programme Code	Programme name	Year of Introduction	Year of revision	Percentage of Syllabus content added or replaced
01.	403	MBA - Master of Busienss Administration	2007-08	2022	10.78%

S.No	Contents
1.	Minutes of Board of Studies
2.	Extracts of minutes of the Academic Council Meeting
3.	Curiculum and Syllabus of the programme – Before Revision
4.	Curiculum and Syllabus of the programme – After Revision

Legend: Highlighted Color - Red

Indicates courses which are removed from syllabus before revision

Highlighted Color - Green

Indicates courses which are removed from syllabus after revision

1. Minutes of Board of Studies

Department of Management Studies

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MINUTES OF Board of Studies Meeting

Date: 20.08.2022

Venue: DomS

Time: 10:30 AM

Place: PMIST, Vallam - Thanjavur

The Board of Studies was held on PMIST, Thanjavur on 20.08.2022 at 10:30 a.m. for the framing of MBA curriculum of regulations 2022.

Agenda:

- Implementation of actions on feedback of curricular aspects from stakeholders.
- 2. Presentation of curriculum for MBA degree program for regulation 2022.
- Presentation of value added courses offered by department of management studies.

The following academic members were present

S.no	Faculty Name	Designation	Representing	Signature
1	Dr. B.Mahendra Mohan	Head / DoMS	Chairperson	Bu muken
2	Dr.V.Sriraman	Assoc. Prof. BIM Trichy	Member- Acdemic	Bus
3	Dr Ravikumar ramadoss	Co-Founder PixMarks Solution, Thanjavu	Member- Advisory	9.9.h.
4	Dr.KVR Rajandran	Prof. DoM5	Member	Part 5

A. FEEDBACK ON CURRICULAR ASPECTS

The feedbacks were collected from the following stakeholders

- 1. Teachers
- 2. Employers
- 3. Alumni
- 4. Students

In addition the feedback from academic experts and industry experts participated in the department advisory committee were presented.

B. CURRICULAR INTERVENTION BASED ON CO ATTAINMENT

A. CURRICULAR INTERVENTION BASED ON CO ATTAINMENT

The CO attainment and PO attainment for the courses were presented to the members. Syllabus were modified for the course.

B. PRESENTATION OF CURRICULUM AND SYLLABUS

A. FEEDBACK ON CURICULLAR ASPECTS

The feedback were collected and analyzed during 2018-19, 2019-20 and 2020-21 from the following stake holders

- 1. Teachers
- Employers
 Alumni students
- 4. Students

In addition the feedback from Academic Expert, Industry Expert, Teachers, Alumni and students who participated in Department Advisory Committee Meeting (DAC) were presented. The action taken for the feedbacks are given as "Remarks" column in the point

B. CURICULLUM INTERVENTION BASED ON CO ATTAINMENT

The CO attainment and PO attainment for the courses were presented to the members and were discussed.

C. PRESENTATION OF CURICULLUM AND SYLLABUS

All the courses of MBA programme prepared by the faculty member of the Department of Management Studies are presented individually. The deletion, addition and introduction of new courses related details are tabulated for all courses in the following table,

Table II: Discussions on courses with actions as remarks

S.No	Sem	Course Name	Course content Deleted	Course Content Added	Percentage of Change	Remarks
1	1	YBA101-Principles of Management	Nit	Nii	0%	
2	T	YBA102- Organizational Behaviour	Nii	Nii	0%	
3		YBA103-Economic Analysis and Business Environment	Calculation of GDP, Consumer Price index Financial system, Debt finance, Equity finance, SEBI, Stock indices	Economics Nobel laureates CPI, WPI, PMI Inflation, Balance of payment Prisoner's dilemma, Olissan, II	1594	Feedback given by BoS Subject experts

				prisoner's dilemma, Bargaining		
		YBA104- Accounting for Managers	Introduction to Standard Costing, Advantages and Disadvantages of Standard Costing, Break Even Analysis, Cost Volume Profit Analysis and Decision making, Variances: Prepare the Material Variances, Labour Variances and Overhead Variances. Define Marginal Costing and its advantages and disadvantages Introduction to JIT, TQM	Fund Flow Statement, Forensic Accounting, ICAI, ESG Metrics, ESG Analysis. Define Marginal Costing and its advantages and disadvantage, Financial reporting analysis, Costing for Managers Variances: Prepare the Material Variances, Labour Variances, Labour Variances and Overhead Variances, Budgetary Control. Kaizen Costing, Total Cost Management	35%	Feedback given by BoS Subject experts
5	1	YBA105-Business Mathematics and Statistics	Nil	Nil	0%	3
6	1	YBA106-Business Legislation for Management	Legal relations between partners - Rights of incoming and outgoing partners - Retirement and Expulsion - Dissolution of firmLimited Liability Partnership	Types of Business Entities, Company identifiers, Types of companies- Joint stock- Limited Liability Company Nonessential Elements of a	50%	Feedback given by BoS Subject expert

	Holder for value	Sales Contract	40000
THE PARTY OF THE P	and holder in due	Connect Of	
	course - Types of negotiation -	Concept Of Intellectual	
	consignment -	Property -	
	rights and duties	Patents-	
	of collecting and	Product/Process	
	paying bankers -	Patents-Duration	
	forgery.	of Patents -	
	- Control	Patentable	
		Subject Matter -	
		Non Patentable	
		Subject Matter - Object of Trade	
		Marks Law-	
		Important	
		Definitions In	
		The Trade Marks	
		Act, 1999-	
		Registration of	
		Trade Marks -	
		Meaning of	
		Copyright And The Rights	
		Conferred -	
		Works In Which	
		Copyright	
		Subsists	
		copyright	
		Pertaining To	
		Software -	
		Authorship And Ownership -	
		Concept Of	
		Design -	
		Geographical	
		Indication	
		concept.	
		Introduction IT	
		Introduction – IT Act- Digital	
		Signature-	
		Electronic	
		Governance-	
		Attribution,	
		Acknowledgmen	
		t and Despatch	
		of Electronic	
		Records-Cyber	
		crime-	

13	п	YBA205- Information Management	System development methodologies,	Role of IT in Business Role of Technology in	40%	Feedback given by DAC members and BoS Subject experts
12	П	YBA204- Production and Operations Management	Nil	Supply Chain Management Theory of constraints	05%	Feedback given by BoS Subject experts
11	П	YBA203- Marketing Management	Nii	Product and Service Differentiation	05%	Feedback given by Course Teacher and BoS Subject experts
10	11	YBA202-Human Resource Management	Nil	Work From Home (WHF) vs Performance Appraisal, Employee Diversity and Performance Appraisal	05%	Feedback given by Course Teacher and BoS Subject experts
9	П	YBA201-Financial Management	Meaning and Reasons for Mergers and Acquisition-Cost and benefits of a Merger.	Bond Valuation Enterprise Risk Management	05%	Feedback given by BoS Subject experts
8	1	YBA108-Business Communication	Nil	E-mail etiquette	05%	Feedback given by BoS Subject experts
7	1	YBA107-Business Ethics and Corporate Governance	Completely Changed	Completely Added new	100%	Feedback given by BoS Subject experts
7				Introduction to Competition law-Role of CCI- Abti Competitive agreement- Abuse of Dominance- Regulations of combinations- Remedies		

			Functional Information Systems, AI- DSS, EIS, KMS, GIS, International Information System Case tools - System flow chart, Decision table, Data flow Diagram (DFD), Entity Relationship (ER),Object Oriented Analysis and Design (OOAD), UML diagram. HDBMS, NDBMS, RDBMS, OODBMS, Query Processing, SQL, Concurrency	Manufacturing- PLC, Automation, CNC, Robotics, Industry 4.0, 3D printing, MRP Role of Technology in Business Operations - HRMS, CRM, Digital Marketing, Sales Planning, Forecasting, Financial Systems, Block chains, Bitcoins Data warehousing, Data warehouse Architecture, Data Mart, Data Mining-Data Mining Techniques, Applications of Data Mining,		
14	11	YBA206-Business	Management	Market Basket Analysis.	0%	
777	- 55	Research Methods	NII			Feedback
15	11	YBA207- Operations Research	Nil	Simulation, Decision Analysis	05%	given by Course Teachers, DAC members and BoS Subject experts
16	II	YBA208- Entrepreneurship Development	Nil	Electronic Commerce, Digital Marketing, IOT, challenges and Opportunities of Digital Entrepreneurship	10%	Feedback given by Alumni and BoS Subject experts

17	m	YBA301 - Strategic	Nil	Nil	0%	
19	m	Management YBAE01 - Supply Chain and Logistics Management	Nil	Nil	0%	
20	III	YBAE02 - Product Design and Development	Nil	Nil	0%	Only Course Title reframed as suggested by BoS Experts
21	III	YBAE03 - Quality Management	Nil	Nil	0%	
22	m	YBAE04 - Investment Management	Nil	Nil	0%	
23	Ш	YBAE05 - Mergers and Acquisitions	Nil	Nil	0%	
24	Ш	YBAE06 - Banking and Insurance Management	Nil	Nil	0%	
25	Ш	YBAE07 - Training and Development	Nil	Nil	0%	
26	Ш	YBAE08 - Industrial Relations and Labour Law	Nil	Nil	0%	
27	111	YBAE09 - Compensation Management	Nil	Nil	0%	
28	III	YBAE10 - Retail Management	Nil	Nil	0%	
29	Ш	YBAE11 - Consumer Behaviour	Nil	Nil	0%	
30	III	YBAE12 - Integrated Marketing Communication	Nit	Nil	0%	
31	Ш	YBAE13 - Business Analytics	Nil	Nil	0%	
32	Ш	YBAE14 - Enterprise Resource Planning	Nil	Nil	0%	

33	Ш	YBAE15- E-Business	Nil	Nil	0%	
34	m	YBAE16 - IPR for Entrepreneurs	Nil	Nil	0%	Only Course Title reframed as suggested by BoS Experts
35	III	YBAE17 - Entrepreneurial Finance		Added Newly		Replaced the existing course based on the feedback given by DAC members and BoS Subject experts
36	III	YBAE18 - Design Thinking and Innovation for Entrepreneurs	Technology and Humanity- Importance of values in Technology and Design-Socio Technical Systems and Modelling- Technology Impact on Future of Employment- Technology Risk Management- Technology and Ethical Concerns	Introduction to Design Thinking - Stages of Design Thinking- Information Gathering through research - Group Discussion - Basic Design - Themes of Thinking - Brainstorming - Sketches - Idea presentation - Developing Design - Types of Prototype - Class practice	20%	Course Title reframed and Changed one Unit based on the feedback given by BoS Experts
37	IV	YBA401 - Rural Marketing Environment	Nil	Nil	0%	Only Course Title reframed as suggested by BoS Experts
38	IV	YBA402 - International Business	Nil	Nil	0%	Only Course Title reframed as suggested

20						by BoS Experts
39	IV	YBA403 - Project Management	Nil	Nil	0%	
40	IV	YBA404 - Business Research Project	Nil	Nil	0%	
41	IV	YBAE19 - Strategic Sourcing and Vendor Management		1.	*	Introduced as new elective course under Operations Specialization as suggested by BoS Experts
42	IV	YBAE20 - Supply Chain Analytics	-			Introduced as new elective course under Operations Specialization as suggested by BoS Experts
43	IV	YBAE21 - Financial Market and Services				Introduced as new elective course under Finance Specialization as suggested by BoS Experts
44	IV	YBAE22 - Behavioral Finance				Introduced as new elective course under Finance Specialization as suggested by BoS Experts
45	IV	YBAE23- Human Resource Metric and Analytics	*			Introduced as new elective course under HR Specialization

45						as suggested by BoS Experts
46	IV	YBAE24 - International Human Resources Management	1/2	12	<u>\$</u>)	Introduced as new elective course under HR Specialization as suggested by BoS Experts
47	IV	YBAE25 - Services Marketing			*	Introduced as new elective course under Marketing Specialization as suggested by BoS Experts
48	īV	YBAE26 - Digital and Social Media Marketing	*			Feedback given by Employer. Introduced as new elective course under Marketing Specialization as suggested by BoS Experts
49	IV	YBAE27 - Managing Digital Innovation and Transformation				Introduced as new elective course under Systems Specialization as suggested by BoS Experts
50	IV	YBAE28 - Data Mining for Business Decision				Introduced as new elective course under Systems Specialization

				as suggested by BoS
51	IV	YBAE29 - Social Entrepreneurship		Introduced as new elective course under Entrepreneursh ip Specialization as suggested by BoS Experts
52	IV	YBAE30 - Entrepreneurial Marketing		Introduced as new elective course under Entrepreneursh ip Specialization as suggested by BoS Experts

C. LIST OF NEWLY INTRODUCED COURSES IN 2022

S.No	Name	Semester
1.	YBA 104 -Accounting for Managers	I
2	YBA 205 – Information Management	IV

D. LIST OF COURSES ADDED / REMOVED

S.No	Course Details	Semester	Added / Removed
1.	YBAE83-	II	Removed
	Advertisement		
	Management for		
	Entrepreneurs		

E. PERCENTAGE OF CHANGES IN THE SYLLABUS

No.of courses added = 2 core = 8 Credits No of courses removed = 1 - 03 credits % Change = (11/102) *100 = 10.78 %

2. Extracts of the Minutes of Academic Council Meeting

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MINUTES OF FORTIETH MEETING OF THE ACADEMIC COUNCIL

Date : 27.08.2022 Venue: Richard Dawkins Hall

Time: 10.30 A.M Place: PMIST, Vallam - Thanjavur

The Fortieth Meeting of the Academic Council of the Periyar Maniammai Institute of Science & Technology (PMIST), Vallam, Thanjavur held on 27.08.2022 at 10.30 a.m.

Prof.S. Velusami, Hon'ble Vice-Chancellor, chaired the meeting.

The following Academic Council Members were present

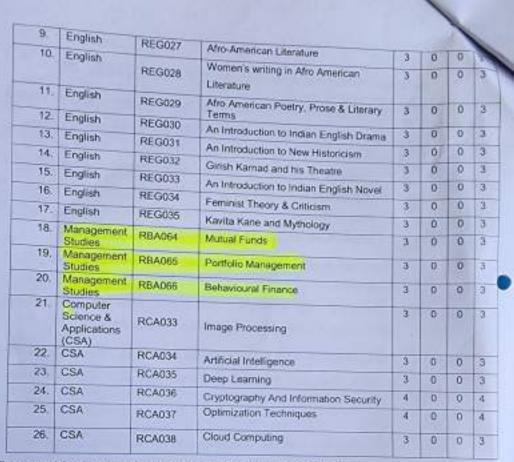
Member 17 Dr.D.Aarthi Saravanan Dr.A. Anand Jerard Sebastine Member 2. Member Dr.S.Arumugam Member Dr.P.Aruna Member Dr.S.Asokan 5. Member Dr.S.Buvaneswari Member Dr.A.George 7-Member Dr.S.Gomathi Member Dr.P.Guru 9. Member Dr.V.Hamsadhwani 10. Member Dr.R.Jayanthi 11. Member 12. Dr.N.Jayanthi Member Dr.J.Jeyachidra 13. Member Mr.I.Karthic Subramaniayan 14. Member Dr. T. Kavitha 15. Member Dr.K.Kesavan 16. Member Dr.R.Krishnamurthi 17. Member Dr.S.P.Kulanthaivel Babu 18.

Ø

19. Dr.D.Kumar	
20. Dr.S.Kumaran	Member
21. Dr.D.Maghesh Kumar	Member
22. Dr.B.Mahendra Mohan	Member
23. Dr.C.Narmadha	Member
24. Dr.T.Narmadha	Member
25. Mr.A.Pugazhenthi	Member
26. Dr.KVR.Rajandran	Member
27. Mr.R.Rakesh	Member
28. Dr.D.Ramesh	Member
29. Ar.N.Ramesh Babu	Member
30. Dr.D.Ruby	Member
31. Dr.V.Sangeetha	Member
32. Dr.J.Santhosh	External Member
33. Dr.J.Sathyapriya	Member
34. Dr.K.Selvakumar	Member
35. Dr.K.Selvam	Member
36. Dr. S.Senthamil Kumar	Member
37. Dr.V.A.Shanmugavelu	Member
38. Dr.M.Sharmila Begum	Member
39. Dr.M.A.Sikandar	Member
40. Dr.C.V.Subramanian	External Member
41. Dr.G.Thamilyanan	Member
42. Dr.K.Thirumaran	Member
43. Dr.P.Vijayalakshmi	External Member
44. Dr.S.Suppiah	Member
	Special Invitee

ADDRESS BY THE VICE-CHANCELLOR

The Chairperson welcomed all the Academic Council External and Internal members
He also presented the academic activities, organized by various Departments and
Centers, held after the previous Academic Council Meeting.



The matter is placed before the Academic Council for ratification.

Dr.V.Sangeetha, External Member suggested to revise and narrow down the English Course work titles, based on the Research Scholars' area of research.

Resolution

RESOLVED TO RATIFY the course works offered for the Research scholars registered from the academic year 2021-22 under Regulations 2021.

VC 40.1.3 TO CONSIDER AND RATIFY the increase in the intake from 100 to 120 for the B.Sc.-Computer Science programme under Full-Time from the academic year 2022-23.

Notes:

Based on the increasing demand for the B.Sc.-Computer Science programme

4

3 a. Curriculum and syllabus of the program before revision

SEMESTER-I

Course	Course Title	L	Т	Р	С
Code					
YBA101	Principles of Management	3	0	0	3
YBA102	Organizational Behaviour	3	0	0	3
YBA103	Economic Analysis and Business Environment	3	0	0	3
YBA104	Accounting for Managers	4	0	0	4
YBA105	Business Mathematics and Statistics	3	1	0	4
YBA106	Business Legislation for Management	3	0	0	3
YBA107	Business Ethics and Corporate Governance	3	0	0	3
YBA108	Business Communication	3	1	0	4
	Total	25	2	0	27

Total Credits-27

SEMESTER-II

			_	_	
Course	Course Title	l L	Т	P	C
Code					
YBA201	Financial Management	3	0	0	3
YBA202	Human Resource Management	3	0	0	3
YBA203	Marketing Management	3	0	0	3
YBA204	Production and Operations Management	4	0	0	4
YBA205	Information Management	3	0	0	3
YBA206	Business Research Methods	3	1	0	4
YBA207	Operations Research	3	1	0	4
YBA208	Entrepreneurship Development	3	0	0	3
	Total	25	2	0	27

Total Credits-27

SEMESTER-III

Course	Course Title	L	Т	Р	С
Code					
YBA301	Strategic Management	4	0	0	4
	OPERATIONS - ELECTIVES				
YBAE01	Supply Chain and Logistics Management	3	0	0	3
YBAE02	Product Design and Development	3	0	0	3
YBAE03	Quality Management	3	0	0	3
	FINANCE - ELECTIVES				
YBAE04	Investment Management	3	0	0	3
YBAE05	Mergers and Acquisitions	3	0	0	3
YBAE06	Banking and Insurance Management	3	0	0	3

HUMAN RESOURCE - ELECTIVES						
YBAE07	Training and Development	3	0	0	3	
YBAE08	Industrial Relations and Labour Law	3	0	0	3	
YBAE09	Compensation Management	3	0	0	3	
	MARKETING - ELECTIVES					
YBAE10	Retail Management	3	0	0	3	
YBAE11	Consumer Behaviour	3	0	0	3	
YBAE12	Integrated Marketing Communication	3	0	0	3	

^{*}Total Credits- 22

SEMESTER-IV

Course	Course Title	L	Т	Р	С
Code					
YBA401	Rural Marketing Environment	3	0	0	3
YBA402	International Business	3	0	0	3
YBA403	Project Management	3	0	0	3
YBA404	Business Research Project	0	0	0	6
	OPERATIONS - ELECTIVES				
YBAE19	Strategic Sourcing and Vendor Management	3	0	0	3
YBAE20	Supply Chain Analytics	3	0	0	3
	FINANCE - ELECTIVES				
YBAE21	Financial Market and Services	3	0	0	3
YBAE22	Behavioral Finance	3	0	0	3
	HUMAN RESOURCE - ELECTIVES				
YBAE23	Human Resource Metric and Analytics	3	0	0	3
YBAE24	International Human Resources Management	3	0	0	3
MARKETING - ELECTIVES					
YBAE25	Services Marketing	3	0	0	3
YBAE26	Digital and Social Media Marketing	3	0	0	3

^{*}Total Credits- 27

^{*}Students have to choose any two specializations

COURSE CODE	YBA104	L	T	P	C
COURSE NAME	ACCOUNTING FOR MANAGERS	4	0	0	4
PREREQUISITE:	Nil	L	T	P	Н
C:P:A	4:0:0	4	0	0	4

LEARNING OBJECTIVES

- 1. To learn how to prepare financial statements
- 2. To learn application of various ratios in balance sheet
- 3. To learn cost and variance concepts
- 4. To learn costing concepts
- 5. To learn contemporary concepts of accounting in business

COUR	SE OUTCOMES	Domain	Level
CO1	Explain the methodology of preparing Financial	Cognitive	Understanding
	Statements		Applying
CO2	Explain the Ratio Analysis and the Cash Flow statements	Cognitive	Understanding
			Applying
CO3	Build Cost Sheet and marginal costing	Cognitive	Applying
CO4	Analyze Standard costing and variances	Cognitive	Analysing
CO5	<i>Explain</i> contemporary concepts of accounting in business	Cognitive	Understanding

UNIT I FINANCIAL ACCOUNTING

20

Concepts and Conventions of Accounting, Preparation of Balance sheet- Journal, Ledger, Trial Balance, Trading Accounting, Profit and Loss Account and Balance sheet with Adjustments. IFRS and Indian Accounting Standards

UNIT II FINANCIAL STATEMENT ANALYSIS

12

Ratio Analysis: Classification of Ratios, Preparation of Common Size Statements, Preparation of Cash Flow Statement, Fund Flow Statement, Forensic Accounting, ICAI, ESG Metrics, ESG Analysis.

UNIT III COSTING 1

Introduction to Costing, Preparation of Cost Sheet, Break Even Analysis, Cost Volume Profit Analysis and Decision making, Define Marginal Costing and its advantages and disadvantages, Financial reporting analysis, Costing for Managers.

UNIT IV STANDARD COSTING, VARIANCE, BUDGETARY

8

Introduction to Standard Costing, Advantages and Disadvantages of Standard Costing, Variances: Prepare the Material Variances, Labour Variances and Overhead Variances, Budgetary Control.

UNIT V CONTEMPORARY CONCEPTS

8

Kaizen Costing, Total Cost Management, Activity Based Costing, Target costing and Life cycle Costing and Pricing Methods

LECTURE	TUTORIAL	PRACTICAL	TOTAL
60	0	0	60

TEXT BOOKS

1. T.S. Reddy &Y.Hariprasad Reddy, Fifth Revised Edition, Financial Accounting, Margham Publications, 2012.

REFERENCES

- 1. T.S. Reddy &Y.Hariprasad Reddy, Fifth Revised Edition, Management Accounting, Margham Publications, 2014.
- 2. N.P. Srinivasan and M. SakthivelMurugan, Revised Edition, Accounting for Management, S Chand & Co., Ltd 2010
- 3. Narayanasamy, Financial Accounting, PHI Publisher New Delhi, 2010

Table 1: Mapping of COs with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	3			3			1				
CO 2	3			2	2						
CO 3	3				1						
CO 4	3				1						
CO 5	3	3							1		
Total	15	3	0	5	4	0	1	0	1	0	0
Scaled	3	1	0	1	1	0	1	0	1	0	0
to											
0,1,2,3											

 $^{1-5 \}rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

^{0 –} No Relation, 1- Low Relation, 2- Medium Relation, 3- High Relation

COURSE CODE	YBA 201	L	Т	P	C
COURSE NAME	FINANCIAL MANAGEMENT	3	0	0	3
PREREQUISITE:	Nil	L	Т	P	H
C:P:A	3:0:0	3	0	0	3

LEARNING OBJECTIVES

- 1. To learn overview of Financial Management and Time Value of Money
- 2. To learn Capital Budgeting Techniques
- 3. To learn the Capital Structure and Dividend Policy
- 4. To learn basics of Inventory Management
- 5. To learn basics of Mergers and Takeovers

COUR	SE OUTCOMES	Domain	Level
CO1	<i>Understanding</i> the overview of Financial Management and Time value of Money.	Cognitive	Understanding
CO2	Understanding capital budgeting techniques.	Cognitive	Understanding
CO3	Understanding the capital structure and dividend policy	Cognitive	Understanding
CO4	<i>Understanding</i> the sources of long term finance and basics of inventory management.	Cognitive	Understanding
CO5	<i>Understanding</i> the sources of short term finance and basics of mergers and takeovers	Cognitive	Understanding

UNIT I-NATURE AND SCOPE OF FINANCIAL MANAGEMENT, TIME VALUE OF MONEY

6

Meaning-Definition-Objectives and Functions of Financial Management-Role of Finance Manager-Scope of Financial Management. Meaning for Time preference for Money-Techniques of Time value of Money- Time Value of Money Problems using any one of the basic software.

UNIT II-RISK AND RETURN, COST OF CAPITAL, CAPITAL BUDGETING

12

Meaning of Risk-Systematic Risk and Unsystematic Risk-Relationship between Risk and Return-Capital Asset Pricing Model (CAPM). Meaning and Definition of Cost of Capital-Computation of Cost of Capital- Meaning and Definitions of Capital Budgeting- Methods-Payback period Method-Accounting Rate of Return Method- Discounted Cash Flow Method.

UNIT III- CAPITAL STRUCTURE AND LEVERAGES, WORKING CAPITAL 12 MANAGEMENT, DIVIDEND POLICY

Meaning and Definition of Capital Structure- Theories of Capital Structure-Define Leverage – Types of Leverage. Working Capital Management-Working capital policy-Cash and Liquidity Management. Meaning of Dividend-Models of Dividend policy-Walter's Models-Gordon's Model-Modigliani Miller Model-Forms of Dividend

UNIT IV-SOURCES OF FINANCE

6

Sources of Long term Finance, Equity Shares-Preference Shares-Debentures or Bonds-Term Loans-Retained Earnings, Sources of Short term Finance -Factoring-Trade credit -Merits and Demerits.

UNIT V-CORPORATE RISK MANAGEMENT, MERGER AND ACQUISITION 9

Bond Valuation, Measuring and Managing Credit Risk, Market Risk, Derivative Risk, Commodity Risk, Enterprise Risk Management

LECTURE	TUTORIAL	PRACTICAL	TOTAL
45	0	0	45

TEXT BOOKS

Chandra, Prasanna, Financial Management-Theory and Practice, Eighth edition, TMH Publishing Company Ltd., New Delhi,

REFERENCES

I.M. Pandey, Essentials of Financial Management-Fourth edition, Vikas Publishing House Pvt., Ltd., Noida.

Table 1: Mapping of COs with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO 1	PSO 2
CO 1	3	0	0	0	0	0	0	0	0		
CO 2	3	0	1	0	2	0	0	0	0		
CO 3	3	0	0	1	0	0	0	0	0		
CO 4	3	0	0	0	0	0	0	0	0		
CO 5	3	2	1	0	0	0	0	0	1		
Total	15	2	2	1	2	0	0	0	1		
Scaled to	3	1	1	1	1	0	0	0	1		
0,1,2,3											

 $^{1-5 \}rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

^{0 –} No Relation, 1- Low Relation, 2- Medium Relation, 3- High Relation

COURSE CODE	YBA202	L	T	P	C
COURSE NAME	HUMAN RESOURCE MANAGEMENT	3	0	0	3
PREREQUISITE:	Nil	L	T	P	Н
C:P:A	3:0:0	3	0	0	3

LEARNING OBJECTIVES

- 1. To learn the evolution of human resource management
- 2. To learn how to forecast manpower need
- 3. To learn the recruitment practices and selection procedure
- 4. To learn the new perspectives in Training

5.	5. To learn application of grievance handling mechanism					
COUR	SE OUTCOMES	Domain	Level			
CO1	Learn the evolution of human resource management	Cognitive	Understanding			
CO2	<i>Identify</i> the demand forecasting of human resource required and hire right person for right place at right time	Cognitive	Understanding			
CO3	<i>Identify</i> the various recruitment practices and selection procedure	Cognitive	Understanding			
CO4	Analyze new perspectives in Training and executive development	Cognitive	Understanding			
CO5	Recognize the performance evaluation and learn how to handle grievance.	Cognitive	Understanding			
UNIT	INTRODUCTION TO HUMAN RESOURCE MANAGE	SEMENT	05			
	Evolution of Human Resource Management –Functions of HRM – Techniques in HRM - Role of Human Resource Manager – Qualities of Human Resource Manager					
UNIT	II HUMAN RESOURCE PLANNING, JOB ANALYSIS	S AND DES	IGN 10			

Human Resource Planning - Objectives of HRP - Factors affecting HRP - Process of HRP; Job Analysis - Objectives of Job Analysis - Process of Job Analysis - Job Description - Job Specifications - Job Evaluation - Objectives - Process of Job Evaluation - Methods .

UNIT III EMPLOYEE RECRUITMENT, SELECTION & SOCIALIZATION

Recruitment - Factors affecting recruitment, Constraints and Challenges in Recruitment Process, Process of Recruitment, Sources of Recruitment and Recruitment Practices in India; Selection - Steps in Selection Procedure, Socialization process.

UNIT IV TRAINING& EXECUTIVE DEVELOPMENT

10

Concept of Training, Training Methods, New Training Techniques, Evaluation of Training, Emerging Issues in Training, Training Need Analysis – Neuro Linguistic Programme (NLP)-Executive Development – Objectives – Methods.

UNIT V PERFORMANCE APPRAISAL AND GREIVANCE REDRESSAL

Performance Appraisal, Methods of Performance Appraisal, Potential Appraisal, Possible Errors in the Appraisal Process; Work From Home (WHF) vs Performance Appraisal, Employee Diversity and Performance Appraisal; Grievance – Causes – Implications Redressal Procedure.

LECTURE	TUTORIAL	PRACTICAL	TOTAL
45	0	0	45
TEXT BOOKS			

C.B.Gupta, Human Resource Management - Text and Cases, Sultan Chand & Sons, New Delhi.

REFERENCES

- 1. Gary Dessler and BijuVarkkey, Human Resource Management, Pearson Education, New Delhi.
- 2. R. Wayne Mondy, Human Resource Management, Prentice Hall, 2011.
- 3. Venkataraman&Srivastava, Personnel Management & Human Resources
- 4. Edwin B. Flippo, Personnel Management, McGraw-Hill, 1984

WEB REFERENCE

- 1. http://www.nitc.ac.in/app/webroot/img/upload/546896605.pdf
- 2. https://www.assessteam.com/managing-work-from-home-employee-performance
- 3. https://www.small-improvements.com/blog/performance-management-diversity-and-inclusion/

Table 1: Mapping of COs with Pos

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	3	2	0	0	0	2	0	0	2	0	0
CO 2	2	2	2	0	0	2	0	0	2	0	0
CO 3	2	2	2	0	0	2	0	0	2	0	0
CO 4	3	2	2	2	0	2	0	0	2	0	0
CO 5	2	2	2	0	0	2	0	0	2	0	0
Total	12	10	10	2	0	10	0	0	10	0	0
Scaled Value	3	2	0	1	0	2	0	0	2	0	0

 $1-5 \rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

0 – No Relation, 1- Low Relation, 2- Medium Relation, 3- High Relation

	YBA203			\mathbf{T}	P	C
COURSE NAME	MARKETING MANAGEMENT		3	0	0	3
PREREQUISITE:	Nil		L	T	P	H
C:P:A	3:0:0	3 0				3
COURSE OUTCO	MES	Dor	nain	Le	vel	
CO1 Understand	the concept of Marketing Management.	Cog	nitive	Un	dersta	anding
CO2 Understand	the Customer value & Market segment.	Cog	nitive	Un	dersta	anding
CO3 <i>Understand</i> the Product strategy. Underst						anding
		Cog	nitive			
CO4 Understand	the Communicating value.	Cog	nitive	Un	derst	anding
CO5 <i>Understand</i> the concept of Competitive dynamics. Cognitive Underst				derst	anding	
UNIT I UNDERST	ANDING MARKETING MANAGEME	ENT				7
Defining Marketing	for the 21^{st} Century – The Importance of N	1arke	ting –	The s	cope	of
	arketing Concepts - The New Marketing F					
Orientation toward to	he Marketplace – Marketing Management	Tasks	3			
UNIT II CONNE	CTING WITH CUSTOMERS					10
Creating Customer	Value, Satisfaction and Loyalty – Maximiz	zing (Custor	ner L	ifetim	ne Val
 Cultivating Custor 		C				
	ARKET SEGMENTS AND TARGETS					
	g Consumer Markets – Bases for Segment	ing R	ncinec	c Mai	·kets _	_
	g Consumer Warkets – Bases for Segment	ing D	usincs	5 IVIAI	KCts	
	Market Targeting. UNIT III SETTING PRODUCT & SERVICES STRATEGY 10					
Droduct Characterist		vico	Diffor	ntint	ion	
	ics and Classifications – Product and Ser				ion –	
and Brand Relations	ics and Classifications – Product and Ser hips – Packaging. Labeling, Warranties and	d Gua	rantee	s.		Produ
and Brand Relations DEVELOPING PR	ics and Classifications – Product and Ser	d Gua	rantee	s.		Produ
and Brand Relations DEVELOPING PR VALUE	cics and Classifications – Product and Ser hips – Packaging. Labeling, Warranties and ICING STRATEGIES AND PROGRAM	d Gua MS &	rantee DEL	s. IVEF	RING	Produ
and Brand Relations DEVELOPING PR VALUE Understanding Prici	cics and Classifications – Product and Ser hips – Packaging. Labeling, Warranties and ICING STRATEGIES AND PROGRAM ang – A changing Pricing Environment	d Gua MS &	rantee DEL	s. IVEF	RING	Produ
and Brand Relations DEVELOPING PR VALUE Understanding Prici Marketing Channels	cics and Classifications – Product and Serbips – Packaging. Labeling, Warranties and ICING STRATEGIES AND PROGRAMING – A changing Pricing Environment and Value Networks.	d Gua MS & – Ho	rantee DEL ow Co	s. IVEI ompa	RING	Produ
and Brand Relations DEVELOPING PR VALUE Understanding Prici Marketing Channels UNIT IV COMM	ics and Classifications – Product and Serhips – Packaging. Labeling, Warranties and ICING STRATEGIES AND PROGRAMING – A changing Pricing Environment and Value Networks. IUNICATING VALUE & MASS COMM	d Gua MS & — Ho MUN	rantee DEL OW Co	s. IVEH ompa	RING nies l	Price?
and Brand Relations DEVELOPING PR VALUE Understanding Prici Marketing Channels UNIT IV COMM Marketing Channels	cics and Classifications – Product and Serbips – Packaging. Labeling, Warranties and ICING STRATEGIES AND PROGRAMING – A changing Pricing Environment and Value Networks. IUNICATING VALUE & MASS COMMAND Value Network-The Role of Marketin	d Gua MS & — Ho MUN g Cha	rantee DEL OW Co ICAT annels-	s. IVEI ompai IONS Char	RING nies l	Price? 8 Design
and Brand Relations DEVELOPING PR VALUE Understanding Prici Marketing Channels UNIT IV COMM Marketing Channels Decisions-Channel	cics and Classifications – Product and Serbips – Packaging. Labeling, Warranties and ICING STRATEGIES AND PROGRAMING – A changing Pricing Environment and Value Networks. IUNICATING VALUE & MASS COMMAND AND VALUE Network-The Role of Marketing Management Decisions. The Role of Marketing Management Decisions.	d Gua MS & Ho MUN g Cha etting (rantee DEL ow Co ICAT annels- Comm	ss. IVEF Dmpar IONS Char unica	RING nies l nies l nnel D tions	Price? 8 Pesign —
and Brand Relations DEVELOPING PR VALUE Understanding Prici Marketing Channels UNIT IV COMM Marketing Channels Decisions-Channel M Developing and Mar	cics and Classifications – Product and Serbips – Packaging. Labeling, Warranties and ICING STRATEGIES AND PROGRAMING – A changing Pricing Environment and Value Networks. IUNICATING VALUE & MASS COMMINICATING VALUE & MASS COMMINICATING PROBLEM (Management Decisions). The Role of Marketing an Advertising Program - Introducing	d Gua MS & Ho MUN g Cha etting (rantee DEL ow Co ICAT annels- Comm	ss. IVEF Dmpar IONS Char unica	RING nies l nies l nnel D tions	Price? 8 Pesign —
and Brand Relations DEVELOPING PR VALUE Understanding Prici Marketing Channels UNIT IV COMM Marketing Channels Decisions-Channel M Developing and Mar New Product Option	hips – Packaging. Labeling, Warranties and ICING STRATEGIES AND PROGRAMING. A changing Pricing Environment and Value Networks. MUNICATING VALUE & MASS COMMINICATING VALUE & MASS COMMINICATING Program - Introducing an Advertising Program - Introducing	d Gua MS & Ho MUN g Cha etting (rantee DEL ow Co ICAT annels- Comm	ss. IVEF Dmpar IONS Char unica	RING nies l nies l nnel D tions	Price? 8 Design - ngs -
and Brand Relations DEVELOPING PR VALUE Understanding Prici Marketing Channels UNIT IV COMM Marketing Channels Decisions-Channel New Product Option UNIT V COMP	cics and Classifications – Product and Serbips – Packaging. Labeling, Warranties and ICING STRATEGIES AND PROGRAMMING – A changing Pricing Environment and Value Networks. IUNICATING VALUE & MASS COMMINICATING VALUE & MASS COMMINICATING Program - Introducing an Advertising Program - Introducing ETITIVE DYNAMICS	d Gua MS & Ho MUN g Cha etting One	rantee DEL DOW CO ICAT Innnels- Comm	s. IVEI Dmpar IONS Char unica	nies l	Price? 8 Design - ngs -
and Brand Relations DEVELOPING PR VALUE Understanding Prici Marketing Channels UNIT IV COMM Marketing Channels Decisions-Channel New Product Option UNIT V COMP	hips – Packaging. Labeling, Warranties and ICING STRATEGIES AND PROGRAMING. A changing Pricing Environment and Value Networks. MUNICATING VALUE & MASS COMMINICATING VALUE & MASS COMMINICATING Program - Introducing an Advertising Program - Introducing	d Gua MS & Ho MUN g Cha etting One	rantee DEL DOW CO ICAT Innnels- Comm	s. IVEI Dmpar IONS Char unica	nies l	Price? 8 Design - ngs -
and Brand Relations DEVELOPING PR VALUE Understanding Prici Marketing Channels UNIT IV COMM Marketing Channels Decisions-Channel N Developing and Mar New Product Option UNIT V COMP Competitive Strateg	hips – Packaging. Labeling, Warranties and ICING STRATEGIES AND PROGRAMING. IN A changing Pricing Environment and Value Networks. IUNICATING VALUE & MASS COMMING And Value Network-The Role of Marketing Management Decisions. The Role of Marketing and Advertising Program - Introducing ETITIVE DYNAMICS ies for Market Leaders – Other Competications.	d Gua MS & Ho MUN g Cha etting One	rantee DEL DOW CO ICAT Innnels- Comm	s. IVEI Dmpar IONS Char unica	nies l	Price? 8 Design — ngs —
and Brand Relations DEVELOPING PR VALUE Understanding Prici Marketing Channels UNIT IV COMM Marketing Channels Decisions-Channel M Developing and Mar New Product Option UNIT V COMP Competitive Strateg Cycle Marketing Str	hips – Packaging. Labeling, Warranties and ICING STRATEGIES AND PROGRAMING. IN A changing Pricing Environment and Value Networks. IUNICATING VALUE & MASS COMMING And Value Network-The Role of Marketing Management Decisions. The Role of Marketing and Advertising Program - Introducing ETITIVE DYNAMICS ies for Market Leaders – Other Competications.	d Gua MS & Ho MUN g Cha etting One	rantee DEL DOW CO ICAT Innnels- Comm	s. IVEI Dmpar IONS Char unica	nies l	Price? 8 Design — ngs —

Developing and Establishing a Brand Positioning – Differentiation Strategies. What is Brand Equity? – Role of Brands – The Scope of Branding – Defining Brand Equity.

LECTURE	TUTORIAL	PRACTICAL	TOTAL
45	0	0	45

TEXT BOOKS

V.S.Ramasamy ,S.Namakumari, Marketing Management Global Perspective Indian Context 5th Edition, McGraw Hill Education(India) Pvt., Ltd., New Delhi

REFERENCES

Philip Kotler, Kevin Lane Keller, Abraham Koshy and MithileshwarJha, *Marketing Management – A South Asian Perspective*, Pearson Education Inc., New Delhi.

Table 1: Mapping of COs with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	2	0	1	0	0	0	0	0	2	0	0
CO 2	2	1	1	0	0	0	0	0	2	0	0
CO 3	2	1	1	1	0	0	0	0	2	0	0
CO 4	2	1	1	3	0	0	0	0	2	0	0
CO 5	2	1	1	0	0	0	0	0	2	0	0
Total	10	4	5	4	0	0	0	0	8	0	0
Scaled Value	2	1	1	1	0	0	0	0	2	0	0

 $1-5 \rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

0 – No Relation, 1- Low Relation, 2- Medium Relation, 3- High Relation

COURSE CODE	YBA204	L	Т	P	C
COURSE NAME	PRODUCTION AND OPERATIONS	4	0	0	4
	MANAGEMENT				
PREREQUISITE:	Nil	L	T	P	H
C:P:A	4:0:0	4	0	0	4

LEARNING OUTCOMES

- 1. To learn productivity and product design
- 2. To learn the different types of processes and layouts
- 3. To learn how to forecast
- 4. To learn aggregate planning and inventory control
- 5. To learn MRP and lean production

COUR	SE OUTCOMES	Domain	Level
CO1	<i>Explain</i> operations, productivity and the various steps in product design.	Cognitive	Understanding
CO2	<i>Explain</i> the types of processes, process selection, capacity planning and facility layout.	Cognitive	Understanding
CO3	Solve forecasting problems.	Cognitive	Apply
CO4	<i>Explain</i> supply chain management, aggregate planning and inventory control.	Cognitive	Understanding
CO5	Explain material requirements planning, scheduling and lean production.	Cognitive	Understanding

UNIT I - INTRODUCTION TO OPERATIONS, PRODUCT DESIGN

12

Operations, Transformation process, Operations management, Productivity, Product design - Product design process

UNIT II - PROCESS SELECTION, CAPACITY PLANNING

12

Process selection and design - Classification, Product-process matrix, Process flow chart, Capacity management - Capacity planning

UNIT III - FACILITY LAYOUT, FORECASTING

12

Facility Layout – Types of layouts, Product layout, Process layout, Forecasting – Components of demand, Forecasting techniques, Qualitative techniques, Time series analysis, Forecast errors

UNIT IV - AGGREGATE PLANNING, INVENTORY CONTROL

12

Supply Chain Management, Aggregate Sales and Operations Planning - Planning Strategies Inventory Control - Inventory costs, Inventory systems, Fixed order quantity model

UNIT V - MATERIAL REQUIREMENTS PLANNING, SCHEDULING, LEAN PRODUCTION 12

Material Requirement Planning - Master production schedule, Bill of materials,

Operations Scheduling, Theory of constraints, Lean Production

LECTURE	TUTORIAL	PRACTICAL	TOTAL
60	0	0	60

TEXT BOOKS

1. Roberta S Russell, Bernard W Taylor (2012), Operations Management, 7th Edition, Wiley.

REFERENCES

- 1. Richard B Chase, F Robert Jacobs, Nicholas J Aquilano, Nitin K Agarwal (2013), *Operations Management for Competitive Advantage*, Tata McGraw-Hill.
- 2. Mahadevan B (2010), Operations Management: Theory and Practice, Pearson.

Table 1: Mapping of COs with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	3	0	0	0	0	0	0	0	0	0	0
CO 2	3	0	0	0	0	0	0	0	0	0	0
CO 3	3	2	0	0	2	0	0	0	0	0	0
CO 4	3	0	0	0	2	0	0	0	0	0	0
CO 5	3	0	0	0	2	0	0	0	0	0	0
Total	15	2	0	0	6	0	0	0	0	0	0
Scaled	3	1	0	0	2	0	0	0	0	0	0
to 0,1,2,3											

 $^{1-5 \}rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

^{0 –} No Relation, 1- Low Relation, 2- Medium Relation, 3- High Relation

COUR	SE CODE	YBA205		L	T		P	C
COUR	SE NAME	INFORMATION MANAGEMENT	3	0		0	3	
PRER	EQUISITE:	Nil		L	T		P	H
C:P:A		3:0:0		3	0		0	3
COUR	SE OUTCO	MES	Dor	nain]	Lev	el	
CO1	Understand	the basic concept of Information system	Cog	nitive	1	Und	lerstai	nding
CO2	Understand	Cognitive			Understanding			
CO3	Understand System.	the concept of Data Base Management	Co	gnitive) 1	Und	lerstai	nding
CO4	Understand	the security system concept	Cog	nitive	1	Und	lerstai	nding
CO5 <i>Understand</i> the new advancements in IT Cognitive Und					Und	lerstai	nding	
UNIT	I INTRODU	CTION						10
D-4- I	C T	nformation Tashnalagy Dala of IT in Duc	•	TC		-4:-	C	4

Data, Information, Information Technology, Role of IT in Business , Information System, evolution, types based on functions and hierarchy, Role of Technology in Manufacturing-

PLC, Automation, CNC, Robotics, Industry 4.0, 3D printing, MRP

UNIT II TECHNOLOGY IN BUSINESS OPERATIONS

9

Role of Technology in Business Operations - HRMS, CRM, Digital Marketing, Sales Planning, Forecasting, Financial Systems, Block chains, Bitcoins

UNIT III DBMS, DATA WAREHOUSING, DATA MINING

10

DBMS, Data warehousing, Data warehouse Architecture, Data Mart, Data Mining- Data Mining Techniques, Applications of Data Mining, Market Basket Analysis.

UNIT IV SECURITY CONTROL AND REPORTING

8

Security, Testing, Error detection, Controls, IS Vulnerability, Disaster Management, Computer Crimes, Securing the Web, Intranets and Wireless Networks, Software Audit, Ethics in IT, User Interface and reporting.

UNIT V NEW IT INITIATIVES

8

Role of information management in ERP, e-business, e-governance, Data Mining, Business Intelligence, Pervasive Computing, Cloud computing, CMM, Big data, IOT, SMAC, Machine learning

LECTURE	TUTORIAL	PRACTICAL	TOTAL
45	0	0	45

TEXT BOOKS

- 1. Robert Schultheis and Mary Summer, Management Information Systems The Managers View, Tata McGraw Hill, 2008.
- 2. Kenneth C. Laudon and Jane Price Laudon, Management Information Systems Managing the digital firm, PHI Learning / Pearson Education, PHI, Asia, 2012.
- 3. Text Book(s) Information Technology for Management: Advancing Sustainable, Profitable Business Growth Efraim Turban, Linda Volonino, Gregory R Wood

REFERENCES

- 1. Rahul de, MIS in Business, Government and Society, Wiley India Pvt Ltd, 2012
- 2. Gordon Davis, Management Information System: Conceptual Foundations, Structure and Development, Tata McGraw Hill, 21st Reprint 2008.
- 3. Haag, Cummings and Mc Cubbrey, Management Information Systems for theInformation Age, McGraw Hill, 2005. 9th edition, 2013.
- 4. Turban, McLean and Wetherbe, Information Technology for Management –Transforming Organisations in the Digital Economy, John Wiley, 6th Edition, 2008.
- 5. Raymond McLeod and Jr. George P. Schell, Management Information Systems, Pearson Education, 2007.
- 6. James O Brien, Management Information Systems Managing Information Technology in the E-business enterprise, Tata McGraw Hill, 2004.
- 7. Raplh Stair and George Reynolds, Information Systems, Cengage Learning, 10th Edition, 2012
- 8. Corey Schou and Dan Shoemaker, Information Assurance for the Enterprise ARoadmap to Information Security, Tata McGraw Hill, 2007.
- 9. Frederick Gallegor, Sandra Senft, Daniel P. Manson and Carol Gonzales, Information Technology Control and Audit, Auerbach Publications, 4th Edition, 2013.
- 10. Adriaans P. and Zantinge. (2007). Data Warehousing in the Real World, I/e Pearson Education

Table 1: Mapping of COs with Pos

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	2	3	0	0	0	0	0	0	0	0	0
CO 2	2	3	0	0	0	0	0	0	2	0	0
CO 3	2	3	0	0	2	0	0	0	2	0	0
CO 4	2	3	0	0	0	0	2	0	2	0	0
CO 5	2	3	0	0	0	0	0	0	2	0	0
Total	10	15	0	0	0	0	2	0	8	0	0
Scaled Value	2	3	0	0	0	0	1	0	2	0	0

 $1-5 \rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

0 – No Relation, 1- Low Relation, 2- Medium Relation, 3- High Relation

COURS	SE CODE	YBA 206			L	T	P	С	
COURS	SE NAME	BUSINESS	RESEARC	H	3	1	0	4	
		METHODS							
PRERE	EQUISITE:	Nil			L	T	P	H	
C:P:A		3:1:0			3	1	0	4	
COURSE OUTCOMES				Doi	main	Leve	el		
CO1	01 <i>Understand</i> the process in business research projects					e Unde	erstanding&Apply		
CO2	Define busi	ness problem		Cog	gnitive	e Unde	Understanding&Apply		
CO3	Analyzing of research pro	of collected data to oblem	investigate the	Cognitive Unde			erstand	ing&Apply	
CO4	4 Designing of questionnaires for data collection				Cognitive Understa			ing&Apply	
CO5	Interpret of	techniques	Cog	gnitive	e Unde	erstand	ing&Apply		
UNIT I	INTROD	UCTION	<u>.</u>			•		10	

Meaning of Research, Objective of Research, Motivation in Research, Types of Research Approaches, Significance of Research, research process, criteria of good Research, Problems Encountered by Researchers in India

UNIT II PROBLEM DEFINITION

10

Research Problems, Selecting the problem, Necessity of defining the Problem, technique involved in defining a problem, Research Design, meaning, need for research design, features of a good design, important concepts relating to research design, different research designs

UNIT III SAMPLING, MEASUREMENT & SCALING

12

Sampling Need for Sampling, Definitions, Important Sampling Distributions, Method of Sampling Measurement in Research, Measurement Scales, Sources of Errors in Measurement, Tests of Sound Measurement, Techniques of developing Measurement Tools, Meaning of Scaling, Scale Classification Bases, Important Scaling Techniques, Scale Construction Techniques

UNIT IV DATA COLLECTION

13

Collection of Primary Data, Observation Method, Interview Method, Collection of Data through Questionnaires, Collection of Data through Schedules, Difference between Questionnaires and Schedules, Other methods of data collection, collection of Secondary Data, Selection of appropriate method for data collection, Case Study method

UNIT V DATA ANALYSIS & REPORT PREPARATION

15

Introduction to Uni-variate, Bi-variate and Multi-variate techniques, Report Writing. Techniques of interpretation, writing report with statistical output using Excel Spreadsheet or SPSS Package

LECTURE	TUTORIAL	PRACTICAL	TOTAL
45	15	0	60

TEXT BOOKS

Rajandran KVR and Guru P (2022), "Business Research Methods for MBA & BBA Students" Duraigo Publications, Chennai, Tamil Nadu

Kothari C R, Research Methodology, New Age International Publishers

REFERENCES

Cooper D.R. & Schindler P.S., Business Research Methods, McGraw Hills, New Delhi

Table1: Mapping of Cos with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	2	1	1	1	3	2	1	1	1	0	0
CO 2	2	1	1	1	3	2	1	1	1	0	0
CO 3	2	1	1	1	3	2	1	1	1	0	0
CO 4	2	1	1	1	3	2	1	1	1	0	0
CO 5	2	1	1	1	3	2	1	1	1	0	0
	10	5	5	5	15	10	5	5	5	0	0

 $1-5 \rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

0 – No relation, 1 – Low relation, 2 – Medium relation, 3- High relation

COURSE CODE	YBA207	L	T	P	C
COURSE NAME	OPERATIONS RESEARCH	3	1	0	4
PREREQUISITE:	Nil	L	T	P	H
C:P:A	4:0:0	3	1	0	4

LEARNING OUTCOMES

- 1. To learn how to solve linear programming problems
- 2. To learn how to solve transportation and assignment problems
- 3. To learn how to solve replacement problems
- 4. To learn how to solve queuing and machine sequencing problems and simulation

5. To learn how to solve CPM and PERT problems

COUR	SE OUTCOMES	Domain	Level
CO1	Solve linear programming problems.	Cognitive	Apply
CO2	Solve transportation and assignment problems.	Cognitive	Apply
CO3	Solve replacement problems.	Cognitive	Apply
CO4	<i>Solve</i> queuing, machine sequencing, simulation and decision analysis problems.	Cognitive	Apply
CO5	Solve CPM and PERT problems.	Cognitive	Apply

UNIT I - OPERATIONS RESEARCH & LINEAR PROGRAMMING

15

Introduction to Operations Research, Linear Programming, Application of LP in Management, Graphical method, Simplex method

UNIT II - TRANSPORTATION MODELS AND ASSIGNMENT MODELS

13

 $Introduction\ to\ Transportation\ Model,\ North-West\ Corner\ Method,\ Matrix-Minima\ method,\ Vogel's\ Approximation\ Method,\ Optimal\ Solutions\ by\ MODI\ Method.$

Assignment Problem, Travelling Salesman Problem.

UNIT III - REPLACEMENT MODEL

7

Introduction to Replacement model, Replacement policy for items which deteriorate with time gradually.

UNIT IV - QUEUEING MODELS, SEQUENCING & GAME THEORY

12

Introduction to Queuing model - Single server model.

Introduction to sequencing problem, Sequencing of 'n' jobs and '2' machines.

Introduction to Game theory, Two person zero sum games, Simulation, Decision aanalysis

UNIT V - SCHEDULING BY CPM AND PERT

13

Introduction to Project, Rules for constructing a Project Network Diagram, Critical Path Method, and Program Evaluation and Review Technique (PERT)

LECTURE	TUTORIAL	PRACTICAL	TOTAL
45	15	0	60

TEXT BOOKS

Anderson D.R., Sweeney D.J., Williams T.A. & Martin K. An Introduction to Management Science – Quantitative Approaches to Decision Making, Cengage Learning India Pvt. Ltd., New Delhi.

REFERENCES

- 1. Prem Kumar Gupta, Hira D.S, Operations Research, S. Chand Company Ltd, New Delhi.
- 2. S. Kalavathy, *Operations Research*, Vikas Publishing House Pvt Ltd.
- 3. Sharma J.K, *Operations Research, Theory & Applications*, Macmillan Publishers India Ltd, New Delhi.

Table 1: COs vs POs Mapping

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9
CO1	3	3	3	2	3	1	1	1	1
CO2	3	3	3	2	3	1	1	1	1
CO3	3	3	3	2	3	1	1	1	1
CO4	3	3	3	3	3	1	2	1	1
CO5	3	3	3	2	3	1	1	1	1
TOTAL	15	15	15	11	15	5	6	5	5
SCALED VALUE	3	3	3	3	3	1	2	1	1

0 - No Relation, 1 – Low Relation, 2- Medium Relation, 3- High Relation

 $1-5 \rightarrow 1$, $6-10 \rightarrow 2$, $11-15 \rightarrow 3$

COUR	SE CODE	YBAE83		L	T		P	C
COUR		3	0		0	3		
		Entrepreneurs						
PRERI	EQUISITE	Nil		L	1	Γ	P	H
C:P:A		3:0:0		3	0)	0	3
COURSE OUTCOMES			Don	nain	•	Lev	el	•
CO1	Explain the	personal traits of an entrepreneur	Cog	nitive		Und	lerstai	nding
	1							

COCK	SE OCTOMES	Domain	Level
CO1	Explain the personal traits of an entrepreneur	Cognitive	Understanding
CO2	<i>Interpret</i> the environment that support entrepreneurial development	Cognitive	Understanding
CO3	Develop the business plan based on feasibility	Cognitive	Applying
CO4	<i>Discover</i> the steps in establishing a small business	Cognitive	Analyzing
CO5	Determine the factors responsible for success/failure of a business	Cognitive	Evaluating
1			_

UNIT I ENTREPRENEURIAL COMPETENCE

8

Entrepreneurship concept—Entrepreneurial Personality —traits and competencies of a Successful Entrepreneur — Role of Family and Society - Entrepreneurship as a Career- Entrepreneurship for National Development.

UNIT II ENTREPRENEURIAL ENVIRONMENT& ENTREPRENEURIAL TECHNOLOGY

11

Business Environment - Entrepreneurship Development Training and Other Support services from Central and State Government -Micro, Small Medium Enterprises (MSME). Industrial Policies and Regulations, Electronic Commerce, Digital Marketing, IOT, challenges and Opportunities of Digital Entrepreneurship.

UNIT III BUSINESS PLAN PREPARATION

9

Sources of Product for Business - Prefeasibility Study - Criteria for Selection of Product - Ownership - Capital Budgeting - Project Profile Preparation - Feasibility Report Preparation and Evaluation Criteria

UNIT IV LAUNCHING OF SMALL BUSINESS

9

Finance and Human Resource Mobilization-Operations Planning - Market and Channel Selection - Growth Strategies - Product Launching - Incubation, Venture capital- startups.

UNIT V MANAGEMENT OF SMALL BUSINESS

8

Monitoring and Evaluation of Business - Preventing Sickness and Rehabilitation of Business Units- Effective Management of Small Business.

LECTURE	TUTORIAL	PRACTICAL	TOTAL
45	0	0	45

TEXT BOOKS

- 1. Hisrich, 2016, Entrepreneurship, Tata McGraw Hill, New Delhi.
- 2. S.S.Khanka, 2013, Entrepreneurial Development, S.Chand and Company Limited, New Delhi.

REFERENCE BOOKS

- 1. Mathew Manimala, 2005, Entrepreneurship Theory at the Crossroads, Paradigms & Praxis, Biztrantra, 2nd Edition.
- 2. Prasanna Chandra, 2009, *Projects Planning, Analysis, Selection, Implementation and Reviews*, Tata McGraw-Hill.

- 3. P.Saravanavel, 1997, Entrepreneurial Development, Ess Pee kay Publishing House, Chennai.
- 4. Arya Kumar,2012, Entrepreneurship: Creating and Leading an Entrepreneurial Organisation, Pearson Education India.
- 5. Donald F Kuratko, T.V Rao, 2012, *Entrepreneurship: A South Asian perspective*, Cengage Learning India.
- 6. Dinesh Awasthi, Raman Jaggi, V.Padmanand, *Suggested Reading / Reference Material for Entrepreneurship Development Programmes* (EDP/WEDP/TEDP), EDI Publication, Entrepreneurship Development Institute of India, Ahmedabad. Available from: http://www.ediindia.org/doc/EDP-TEDP.pdf

WEB SITES AND WEB RESOURCES:

- 1. Jeff Hawkins, "Characteristics of a successful entrepreneur", ALISON Online entrepreneurship courses, "https://alison.com/learn/entrepreneurial-skills
- 2. Jeff Cornwall, "Entrepreneurship -- From Idea to Launch", Udemy online Education, https://www.udemy.com/entrepreneurship-from-idea-to-launch/

Table1: Mapping of Cos with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	0	0	0	1	0	1	0	0	1	0	0
CO 2	1	0	2	0	1	0	0	0	1	0	0
CO 3	0	1	2	0	2	1	0	0	1	0	0
CO 4	0	2	1	0	2	1	0	0	1	0	0
CO 5	0	0	0	0	2	0	1	0	1	0	0
	1	3	5	1	7	3	1	0	5	0	0

 $1-5 \rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

0 – No relation, 1 – Low relation, 2 – Medium relation, 3- High relation

COURSE CODE	YBA 301	L	T	P	C
COURSE NAME	STRATEGIC MANAGEMENT	4	0	0	4
PREREQUISITE:	Nil	L	T	P	H
C:P:A	4:0:0	4	0	0	4

LEARNING OBJECTIVES

- 1. To learn the steps in the process of strategic management.
- 2. To learn the process of analyzing internal and external environment of businesses.
- 3. To learn different types of strategies adopted by firms to overcome competition in the business level.
- 4. To learn different types of strategies adopted by firms to overcome competition in the corporate level.
- 5. To learn different types of strategies adopted by firms to overcome competition in the international level.

COURS	SE OUTCOMES	Domain	Level
CO1	Explain the steps in the strategic management	Cognitive	Understanding
	process.		
CO2	Analyze the external and internal environment of	Cognitive	Understanding
	businesses.		Analysing

CO3	Compare various business level strategies.	Cognitive	Understanding Analysing
CO4	Compare various corporate level strategies.	Cognitive	Understanding Analysing
CO5	Compare various international strategies.	Cognitive	Understanding Analysing

UNIT I – INTRODUCTION

10

Strategy, Strategic management, Strategic management process, Mission statement, Stakeholders, Corporate governance.

UNIT II - SITUATION ANALYSIS

20

External environment: Macro environment, Industry environment, Industry analysis – Five forces model.

Internal environment: Resources and capabilities - Value chain model, SWOT analysis.

UNIT III - BUSINESS LEVEL STRATEGY

10

Business level strategies: Cost leadership, Differentiation, Focus.

UNIT IV - CORPORATE LEVEL STRATEGY

10

Corporate level strategies: Concentration, Vertical integration, Diversification, Divestment, Portfolio analysis – BCG Matrix.

UNIT V - INTERNATIONAL STRATEGY

10

International strategy: Global, Multidomestic, Transnational strategy, Modes of entering international markets.

LECTURE	TUTORIAL	PRACTICAL	TOTAL
60	0	0	60

TEXT BOOKS

- 1. Michael A. Hitt. R. Duane Ireland & Robert E. Hoskisson, *Strategic Management:* Competitiveness & Globalization Concepts and Cases, 12th Edition, Cengage Learning, 2017
- 2. Raghavan Parthasarathy, Fundamentals of Strategic Management, Biztantra, 2008.

REFERENCES

- 1. John A. Pearce II, Richard B Robinson, Jr & Amita Mital, *Strategic Management: Formulation, Implementation and Control*, 12th Edition, McGraw Hill Education, 2017.
- 2. Charles W.L. Hill & Gareth R. Jones, *Strategic Management: An Integrated approach*, 9th Edition, Cengage, 2012.

Table 1: Mapping of COs with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	3	0	3	0	0	0	0	0	0	0	0
CO 2	3	0	3	0	2	0	0	0	0	0	0
CO 3	3	0	3	0	0	0	0	0	0	0	0
CO 4	3	0	3	0	0	0	0	0	0	0	0
CO 5	3	0	3	0	0	0	0	0	0	0	0
Total	15	0	15	0	2	0	0	0	0	0	0
Scaled to	3	0	3	0	1	0	0	0	0	0	0
0,1,2,3											

 $1-5 \rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

0 – No Relation, 1- Low Relation, 2- Medium Relation, 3- High Relation

COURSE CODE	YBAE01	L	T	P	C
COURSE NAME	SUPPLY CHAIN AND LOGISTICS MANAGEMENT	3	0	0	3
PREREQUISITE:	Nil	L	T	P	Н
C:P:A	3:0:0	3	0	0	3

LEARNING OBJECTIVES

- 1. To learn the processes in supply chain management.
- 2. To learn the drivers of supply chain performance.
- 3. To learn how to design a distribution network.
- 4. To learn how to design a transportation network.
- 5. To learn the various sourcing options in a supply chain.

COUR	SE OUTCOMES	Domain	Level
CO1	Explain supply chain management and the process view of supply chain	Cognitive	Understanding
CO2	Explain supply chain strategy and the drivers of supply chain performance	Cognitive	Understanding
CO3	Explain the various distribution network designs	Cognitive	Understanding
CO4	Explain the various modes of transportation and transportation network designs	Cognitive	Understanding
CO5	Explain the sourcing options and coordination in supply chains	Cognitive	Understanding

UNIT I – INTRODUCTION

7

Supply chain, Decision phases in a supply chain, Process view of supply chain, Supply chain macro processes

UNIT II - STRATEGY AND DRIVERS

9

Supply chain strategy, Strategic fit, Drivers of supply chain performance: Facilities, Inventory, Transportation, Information, Sourcing, Pricing

UNIT III - DISTRIBUTION NETWORK

10

Distribution, Factors influencing distribution network design, Design options for a distribution network, Online sales and distribution

UNIT IV – TRANSPORTATION

10

Transportation, Modes of transportation and their performance characteristics, Design options for a transportation network, Trade-Offs in Transportation Design

UNIT V - SOURCING AND COORDINATION

9

Sourcing, Inhouse or Outsource, Third- Party Suppliers, Supply chain coordination, Bullwhip effect, Continuous replenishment and Vendor-Managed Inventories

LECTURE	TUTORIAL	PRACTICAL	TOTAL	
45	0	0	45	

TEXT BOOKS

1. Sunil Chopra, Peter Meindl & Dharam Vir Kalra, *Supply Chain Management: Strategy, Planning and Operation*, 6th Edition, Pearson, 2016.

REFERENCES

1. John J Koyle, C. John Langley Jr., Robert A. Novack & Brian J. Gibson, *Managing Supply Chains: A Logistics Approach*, 9th Edition, Cengage Learning, 2014

Table:1 Mapping of POs with Cos

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	3	0	0	0	0	0	0	0	0	0	0
CO 2	3	0	0	0	0	0	0	0	0	0	0
CO 3	3	0	0	0	0	0	0	0	0	0	0
CO 4	3	0	0	0	0	0	0	0	0	0	0
CO 5	3	0	0	0	0	0	0	0	0	0	0
Total	15	0	0	0	0	0	0	0	0	0	0
Scaled	3	0	0	0	0	0	0	0	0	0	0
Value											

 $1-5 \rightarrow 1 \quad 6-10 \rightarrow 2 \quad 11-15 \rightarrow 3$

0-No Relation 1- Low Relation 2- Medium Relation 3- High Relation

COURSE CODE	YBAE02	L	T	P	C
COURSE NAME	PRODUCT DESIGN	3	0	0	3
PREREQUISITE:	Nil	L	T	P	H
C:P:A	3:0:0	3	0	0	3

LEARNING OBJECTIVES

- 1. To learn the steps in the development of products.
- 2. To learn the steps in the development of concepts.
- 3. To learn how to generate and select concepts.
- 4. To learn how to test concepts.
- 5. To learn how to protect intellectual property.

COURS	COURSE OUTCOMES Domain Level									
CO1	1	product development proce	SS.	Cognitive	Understan	ding				
CO2	Explain the c	oncept development proce	ess.	Cognitive	Understan	ding				
CO3	Explain the 1	nethods used for concept	generation and	Cognitive	Understan	ding				
	selection.									
CO4	<i>Illustrate</i> con	cept testing and prototypin	ng methods.	Cognitive	Understan	ding				
CO5	<i>Illustrate</i> var	ious types of intellectual pr	roperty.	Cognitive	Understan	ding				
UNIT I – INTRODUCTION										
Product, types of products, product development process.										
UNIT I	I - CONCEPT	DEVELOPMENT				9				
Concept	t development	process, identifying custon	ner needs.							
UNIT I	II - CONCEP	T GENERATION AND S	SELECTION			9				
Concept	t generation me	ethod, concept screening, c	concept scoring.							
UNIT I	V - CONCEP	T TESTING AND PROT	OTYPING			9				
Concept	t testing metho	d, types of prototypes.								
UNIT V	- PATENTS	AND INTELLECTUAL	PROPERTY			9				
Patent, t	rademark, trad	le secret, copyright, design	thinking							
LE	CTURE	TUTORIAL	PRACT	ICAL TOTAL	TOTA	A L				
	45 0 0 45									

TEXT BOOKS

1. Karl T Ulrich and Steven D Eppinger, *Product Design and Development*, 5th Edition, McGraw Hill Education, 2017.

REFERENCES

1. Kevin Otto and Kristin Wood, *Product Design: Techniques in Reverse Engineering and New Product Development*, 1st Edition, Pearson, 2014.

Table 1: Mapping of COs with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	3	0	0	0	0	0	0	0	0	0	0
CO 2	3	0	0	0	0	0	0	0	0	0	0
CO 3	3	0	0	0	0	0	0	0	0	0	0
CO 4	3	2	0	0	0	0	0	0	0	0	0
CO 5	3	0	0	0	0	0	0	0	0	0	0
Total	15	2	0	0	0	0	0	0	0	0	0
Scaled	3	1	0	0	0	0	0	0	0	0	0
to											
0,1,2,3											

 $^{1-5 \}rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

0 – No Relation, 1- Low Relation, 2- Medium Relation, 3- High Relation

COURSE CODE	YBAE03	L	T	P	С
COURSE NAME	QUALITY MANAGEMENT	3	0	0	3
PREREQUISITE:	Nil	L	T	P	H
C:P:A	3:0:0	3	0	0	3

LEARNING OBJECTIVES

- 1. To introduce the principles and practice of quality management to students who are going to play a major role in development and management of organizations.
- 2. To learn about the different alternatives for continuous improvement.
- 3. To familiarize with benchmarking and its benefits
- 4. To learn about QMS.
- 5. To familiarize with different statistical tools.

COUR	SE OUTCOMES	Domain	Level
CO1	Summarize the principles and practices of Quality	Cognitive	Understanding
	Management		
CO2	<i>Explain</i> the continuous process of improvement	Cognitive	Understanding
CO3	Summarize benchmarking	Cognitive	Understanding
CO4	Outline the quality management systems	Cognitive	Understanding

CO5	Explain statistical process control	Cognitive	Understand	ding
UNIT I	INTRODUCTION TO QUALITY MANAGEMENT			7

Basic Approach, Gurus of QM, Defining Quality, Obstacles in Implementing Quality

Basic Approach, Gurus of QM, Defining Quality, Obstacles in Implementing Quality Management, benefits of QM

UNIT II CONTINUOUS PROCESS IMPROVEMENT

14

Process of CPI, Juran Trilogy, Improvement Strategies, Types of Problems, PDSA Cycle, Problem Solving Method, Kaizen, Reengineering, Six Sigma

UNIT IIIBENCHMARKING

7

Define Benchmarking, Process of benchmarking, deciding what to benchmark, understanding current performance, planning of benchmarking, learning from data, using the findings, pitfalls and criticism of benchmarking

UNIT IV QUALITY MANAGEMENT SYSTEMS

8

Benefits of ISO Registration, ISO 9000 series of Standards, IOS 9001 requirements, Implementation of QMS, Documentation, writing Documents, Internal Audits, Registration

UNIT V STATISTICAL PROCESS CONTROL

9

Pareto Diagram, Process Flow Diagram, Cause and Effect Diagram, Check Sheets, Histogram, Statistical Fundamentals, Control Charts, Variable Control Charts, Process Performance, Measurement System Analysis (MSA) Scatter Diagram

LECTURE	TUTORIAL	PRACTICAL	TOTAL		
45	0	0	45		

TEXT BOOKS

Dale H Besterfield, Mary Besterfield, Carol Besterfield, Glen H. Besterfield, HermantUrdhwarsire and Rashmi Urdhwarsire, (2014), "Total Quality Management" Pearson Education, New Delhi

REFERENCE

- 1. James R.Evans, William M.Lindsay(2012) "The Management and Control of Quality" Cengage Learning
- 2. Kanishka Bedi(2006) "Quality Management" Oxford Higher Education.

Table 1: Mapping of COs with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	1	2	2	3	0	2	1	0	0	0	0
CO 2	2	2	2	3	0	2	1	0	0	0	0
CO 3	2	2	2	3	0	2	1	0	0	0	0
CO 4	1	2	1	1	0	1	1	0	0	0	0
CO 5	1	2	2	1	0	2	1	0	0	0	0
Total	7	10	9	11	0	9	5	5	10	0	0
Scaled Value	2	2	2	3	0	2	1	1	2	0	0

 $^{1-5 \}rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

COURSE CODE	YBAE04	L	Т	P	C
COURSE NAME	INVESTMENT MANAGEMENT	3	0	0	3
PREREQUISITE:	Nil	L	T	P	H
C:P:A	3:0:0	3	0	0	3

LEARNING OBJECTIVES

- 1. To introduce the various investment alternatives.
- 2. To disseminate the ideas on expected return & risk of a security.
- 3. To give exposure to students in analyzing the Valuation of Debentures/ Bonds
- 4. To learn how to analysis the portfolio and how to select it.
- 5. To learn how to evaluate the performance of portfolio.

COUF	RSE OUTCOMES	Domain	Level			
CO1	Explain the overview of Capital Markets.	apital Markets. Cognitive				
CO2	Define and Apply valuation Models for equity.	Cognitive	Understanding Applying			
CO3	Analyse the nature of Bonds and Derivatives.	Cognitive	Analysing			
CO4	Explain and analyse the portfolio.	Cognitive	Understanding Analysing			
CO5	Explain the management of portfolio and analyse the performance.	Cognitive	Understanding Analysing			

UNIT I-OVERVIEW OF CAPITAL MARKET

9

Market of securities, Stock Exchange and New Issue Markets - their nature, structure, functioning and limitations; Trading of securities: equity and debentures/ bonds. Regulatory Mechanism: SEBI and its guidelines; Investor Protection.

UNIT II-RISK & RETURN

6

Concept of Risk, Measures of risk and return, calculation, trade off, systematic and unsystematic risk components. **Nature of Stock Markets:** EMH (Efficient Market Hypothesis) and its implications for investment decision. **Valuation of Equity:** Nature of equity instruments, Equity Valuation Models. Approaches to Equity Valuation: Technical Approach – overview of concept & tools used and Fundamental Approach – economy, industry and company analysis.

UNIT III- VALUATION OF DEBENTURES/ BONDS AND DERIVATIVES

6

Valuation of Debentures/ Bonds: nature of bonds, valuation, Bond theorem, Term structure of interest rates, Duration. Valuation of Derivatives (Options and futures): concept, trading, valuation.

UNIT IV-PORTFOLIO ANALYSIS AND SELECTION

12

Portfolio concept, Portfolio risk and return, Beta as a measure of risk, calculation of beta, **Selection of Portfolio:** Markowitz's Theory, Single Index Model, Capital market theorem, CAPM (Capital Asset Pricing Model) and Arbitrage Pricing Theory.

UNIT V-PORTFOLIO MANAGEMENT AND PERFORMANCE EVALUATION | 12

Performance evaluation of existing portfolio, Sharpe and Treynor measures; Finding alternatives and revision of portfolio; Portfolio Management and Mutual Fund Industry

LECTURE	TUTORIAL	PRACTICAL	TOTAL
45	0	0	45
TEXT BOOKS			

1. Chandra P, Investment Analysis and Portfolio Management, Tata Mc Graw Hill, 2010.

REFERENCES

- 1. Fischer and Jordan, Security Analysis and Portfolio Management, Prentice-Hall, 1996, 6th edition.
- 2. Ranganatham , Investment Analysis and Portfolio Management Pearson Education, 2015, $1^{\rm st}$ Ed.
- 3. Pandian P, Security Analysis and Portfolio Management, Vikas Publishing, 2012, 1st Ed.
- 4. Bodie, Kane, Marcus & Mohanti, Investment and Indian Perspective TMH, 2009, 6th Ed

Table 1: Mapping of COs with Pos

Table 1. Ivia	PO1	PO2	PO3		PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	3	0	0	0	0	0	0	0	0	0	0
CO 2	3	0	1	0	2	0	0	0	0	0	0
CO 3	3	0	0	1	0	0	0	0	0	0	0
CO 4	3	0	0	0	0	0	0	0	0	0	0
CO 5	3	2	1	0	0	0	0	0	1	0	0
Total	15	2	2	1	2	0	0	0	1	0	0
Scaled to 0,1,2,3	3	1	1	1	1	0	0	0	1	0	0

 $^{1-5 \}rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

^{0 –} No Relation, 1- Low Relation, 2- Medium Relation, 3- High Relation

COURSE CODE	YBAE05	L	T	P	C
COURSE NAME	MERGERS AND ACQUISITIONS	3	0	0	3
PREREQUISITE:	Nil	L	T	P	Η
C:P:A	3:0:0	3	0	0	3

LEARNING OBJECTIVES

- To develop a comprehensive understanding of mergers and acquisitions (M&A) from the perspective of the corporate executive.
- To learn the main concepts related to managing mergers and acquisitions.
- To learn the concepts and principles of financial valuation and negotiation in relation to managerial decision-making.
- To facilitate understanding of corporate merger and acquisition activity and restructurings.
- To examine the role that M&A plays in the contemporary corporate world, and its use as a strategic tool to provide growth, enhance competitive position, transform a company or industry, and create shareholder value.

COUF	RSE OUTCOMES	Domain	Level
CO1	Outline the objectives and types of Merger.	Cognitive	Understanding
CO2	Explain and generalize the de-merger.	Cognitive	Understanding
CO3	ApplyandAnalyze the valuation models.	Cognitive	Applying Analysing

CO4	Compare the ratios related to valuation	Cognitive	Understanding						
			Analysing						
CO5	Interpret the Taxation aspects in Merger and	Cognitive	Understanding						
	Acquisition								
UNIT	UNIT I-BASICS OF MERGERS AND ACQUISITIONS 9								

Corporate Restructuring-objectives of merger, demerger, acquisition, types of merger -Horizontal, Vertical, Conglomerate, Case studies.

UNIT II-DE-MERGERS AND REVERSE MERGERS & ROLE OF SEBI

De-merger, spin off, split up, tax advantages of demerger, Reverse Merger (L & T-Grasim). SEBI regulations on Merger & Acquisition, Takeover Code.

UNIT III- DEFENSIVE STRATEGIES & M&A MODELS AND THEORIES

(Problems to be discussed under this topic)

Defensive actions on takeover bids. Valuation Models on Merger & Acquisition: (a) DCF Model, (b) Public Enterprises, (c) Book Value, (d) Adjusted Book value (e) Three Stage growth model

UNIT IV-RATIO ANALYSIS AND VALUATION STRATEGIES

7

Swap Ratio, Valuation Practices in India, LBO, MBO, Case Study-Tata Tetley

UNIT V-TAXATION ASPECTS IN M&A AND POST MERGER ANALYSIS

11

Treatment of goodwill, premium & Taxation aspects 72A, 2(140, Tax Benefit of Merger & Acquisition. Success and failure of Merger & Acquisition, International Cases: AOL & Time Warner.

LECTURE	TUTORIAL	PRACTICAL	TOTAL
45	0	0	45

TEXT BOOKS

1. Prasanna Chandra, (2008), "Financial Management: Theory and Practice" 7th Edition, Tata McGraw- Hill Publishing Company Limited New Delhi.

REFERENCES

- 1. Chandrashekar Krishnamurti, S.R.Vishwanath, (2008), "Mergers, Acquisitions And Corporate Restructuring, First Edition, Sage Publications Pvt. Ltd, New Delhi.
- 2. Kamal Ghosh Ray, (2010), "Mergers And Acquisitions: Strategy, Valuation And Integration", Phi Learning Pvt. Ltd-New Delhi.
- 3. Kavita Shetty, Sharad Kale, Rajinder S Aurora, (2011), Mergers And Acquisitions Oxford University Press-New Delhi.

Table 1: Mapping of COs with Pos

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO 1	PSO 2
CO 1	3	0	1	0	0	0	0	0	0	0	0
CO 2	3	0	0	0	0	0	0	0	0	0	0
CO 3	3	1	1	1	1	0	1	0	0	0	0
CO 4	3	0	1	0	0	0	0	0	1	0	0
CO 5	3	1	0	1	0	0	1	1	1	0	0
Total	15	2	3	2	1	0	2	1	2	0	0
Scaled to 0,1,2,3	3	1	1	1	1	0	1	1	1	0	0

1-5 →1, 6-10 →2, 11-15 →3 0 – No Relation, 1- Low Relation, 2- Medium Relation, 3- High Relation

COUR	SE CODE	YBAE06		L	T	P	C			
COUR	SE NAME	BANKING AND INSURANCE		3	0	0	3			
		MANAGEMENT								
PRER	EQUISITE	Nil		L	Т	P	H			
C:P:A		3: 0: 0		3	0	0	3			
LEAR	NING OBJE	CTIVES			·····•		-			
LO1	To describe	the general banking operations								
LO2 To interpret the lending and credit appraisal process										
LO3	1 2 11 1									
LO4	To learn the concepts of risk management.									
LO5	To explain t	he insurance concept.								
COUR	SE OUTCO	MES	Domain		Leve	l				
CO1	Able to a	lescribe the Indian banking system	Cognitiv	e	Unde	rstan	ding			
	evolution, it	s operations and E-banking system.								
CO2	Able to sum	marize the concept of lending approaches	Cognitiv	'e	Unde	rstan	ding			
	and credit a	opraisal process.	_				_			
CO3	Ability to	use advances recovery methods& NPA	Cogniti	ve	Appl	y				
	managemen	t system with Government regulations.								
CO4	Able to exp	<i>lain</i> the various risks, and apply methods	Cognitiv	erstanding,						
	to handle risk. Apply									
CO5		epress the principles of Insurance and	Cognitiv	e	Unde	erstanding				
	7 1	bes of insurance and in addition to								
		t regulatory bodies								
		EW OF BANKING				8				
		stem-Commercial Banking - Classification								
		Central Banking - Evolution -Role and								
		ance of Deposits, Lending of Funds-								
		nsfer systems, Clearing House operations-	Foreign E	xcha	ange o	perat	ions-			
		/Private Banking operations.								
		EW OF LENDING PRODUCTS AND C	KEDIT			9	1			
	AISAL PRO					1 1				
		ng-Secured and Unsecured loans- Lendi								
		riculture, MSME- Security aspects and Doo			_		_			
	-	nitoring of Trade advances, Industrial adva	inces, Agi	исиі	turai	aavai	nces,			
		secured personal loans.	AT TITTON	т		1	Λ			
		ERY OF ADVANCES, NPA AND RESC			Jan D	ii	.0			
	•	ices- Methods —Classification of assets a					_			
		bts – Causes and Remedial Measures – M				. s —	שטטנ			
	X	 Lok Adalats-Asset Reconstruction Fund-S (ANAGEMENT) 	DARFAES	01 A	C1.	6				
			ling right	Dia	ılz me	L				
		Classification of Risks; Methods of hand risk management process.	mig fisk -	-K1S	K IIIal	iagen	nent-			
		OF INSURANCE				1	2			
OINII	v - DASICS	OF INSURANCE				1	4			

Principles of Insurance -Types of Insurance: Life Insurance, General Insurance, Health & Medical Insurance, Property related Insurance, Liability Insurance, Reinsurance. Insurance pricing, Underwriting. Principles governing marketing of insurance products. IRDA- Role.

LECTURE	TUTORIAL	PRACTICAL	TOTAL
45	0	0	45

TEXT BOOKS

- 1. Management of Banking and Financial Services, Padmalatha Suresh and Justin Paul, Second edition, Pearson, 2011
- 2. Banking and Financial System B.Santhanam, Margham Publications; 5th edition (2012)

REFERENCES

- 1. Elements of Banking & Insurance Jyothsna Sethi & Nishwan Bhatia, PHI, 2009.
- 2. Banking Theory and Practice, K.C. Shekhar and Lekshmy Shekhar, Vikas Publishing House.2011
- 3. Banking Theory, Law and practice Sunderaram and Varshney, Sultan Chand & Sons, New Delhi.
- 4. Banking and Financial System Prasad K, Nirmala, Chandradas J. Himalaya Publishing House, Mumbai.
- 5. Risk Management & Insurance, Trieschmann, Hoyt, Sommer, Cengage

Table 1: Mapping of COs with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	1	3	0	0	0	0	0	1	1	0	0
CO 2	3	1	2	0	0	0	1	1	1	0	0
CO 3	3	1	2	0	0	0	1	1	1	0	0
CO 4	3	1	0	0	0	0	0	1	1	0	0
CO 5	2	1	0	0	0	0	2	1	1	0	0
Total	12	7	4	0	0	0	4	5	5	0	0
Scaled to	3	2	1	0	0	0	1	1	1	0	0
0,1,2,3											

 $^{1-5 \}rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

COURSE COD	YBAE07		L	T	P	C
COURSE NAM	E TRAINING AND DEVELOPMENT		3	0	0	3
PREREQUISIT	E: Nil		L	T	P	H
C:P:A	3:0:0		3	0	0	3
LEARNING OF	JECTIVES					
Able to understan	d the importance of T & D					
Able to understan	d different types of trainings					
Able to know th	purpose of training program					
Able to evaluate	he effectiveness of training					
Able to design a	raining programme					
COURSE OUT	Don	nain	L	evel		
CO1 Know th	e importance of Training and Development.	Cog	(Und)	U	nderst	anding
CO2 Know o	ifferent types of trainings	Cog	(Und)	U	nderst	anding

^{0 –} No Relation, 1- Low Relation, 2- Medium Relation, 3- High Relation

CO3	Understand the purpose of training program	Cog(Und)	Understanding
CO4	Describe the training effectiveness and evaluation	Cog(Und)	Understanding
CO5	Know to design a training program	Cog(Und)	Understanding

UNIT I INTRODUCTION

8

Concept of Training-Need for Training-Importance of Training-Types of Training-Identifying Training Needs, Objectives of Training.

UNIT II TYPES OF TRAINING

10

On-the Job Training (OJT)- Off-the Job Training- Apprenticeship Training- Google Meet/Google Classroom Training- Internship Training-E-Learning, Computer Aided Training, Simulation Training Lecture Method, Conference Leadership, The Case Method, Role Plays, Games and Simulations.

UNIT IIITHE PURPOSE OF TRAINING PROGRAMME

9

Responsibility for Training- Selecting and Motivating the target Group-Preparing the Trainers-Developing Training Package-Presentation of training programme-Performance Tryout- Follow up actions after a Training Programme

UNIT IV EVALUATING TRAINING EFFECTIVENESS

9

Need for Evaluation-concept of Training Effectiveness-Evaluation Criteria, Reactions, Learning, Behaviour, Results-Methods of Evaluation, Types of Feedback- On-line assessment, Evaluation through social media.

UNIT V DESIGNING A TRAINING PROGRAM

9

American Society for Training and Development (ASTD)-Assess Organisational Training & Development Needs- Define Your Training Objective- Training Program Design- Adopt Training Principles- Training Program Development- Training Program Implementation-Evaluate Your Training Program

LECTURE	TUTORIAL	PRACTICAL	TOTAL
45	0	0	45

TEXT BOOKS

- 1. Rajandran KVR, (2021), "Training and Development for Competitive and Dynamic Teams" Duraico Publication, Chennai
- 2.P.Jyothi and D N Venkatesh, (2012), "Human Resource Management", Oxford University Press, New Delhi.
- 3. P Nick Blanchand, James W. Thacker and V Anand Ram,(2012), "Effective Training Systems Startegies and Practices" 4th Edition, Pearson Education

REFERENCES

- 11. Gupta C.B., (2011), "Human Resource Management", Sultan Chand and Sons, New Delhi
- 2. Gupta C.B. (2014), "A textbook of OrganisationalBehaviour with Text and Cases", S. Chand Publishing, New Delhi

Table 1: Mapping of Cos with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	2	1	1	1	2	3	1	1	1	0	0
CO 2	2	1	1	1	2	3	1	1	1	0	0
CO 3	2	1	1	1	2	3	1	1	1	0	0
CO 4	2	1	1	1	2	3	1	1	1	0	0

CO 5	2	1	1	1	2	3	1	1	1	0	0
	10	5	5	5	10	15	5	5	5	0	0

 $1-5 \to 1, 6-10 \to 2, 11-15 \to 3$

0 – No relation, 1 – Low relation, 2 – Medium relation, 3- High relation

COUF	RSE CODE	YBAE08		L	T	P	C	
	RSE NAME	INDUSTRIAL RELATIONS AND LAU LAW	INDUSTRIAL RELATIONS AND LABOUR LAW					
PRER	EQUISITE	Nil		L	T	P	H	
C:P:A	<u>.</u>	3:0:0		3	0	0	3	
LEAR	NING OBJE	CCTIVES						
LO1	To understar	nd the need for developing sound industria	relations					
LO2	To know abo	out types of industrial disputes						
LO3	To understar	nd the collective bargaining process						
LO4	To discuss a	bout how to manage promotions, transfers	and demotion					
LO5	To learn the	concept of quality circle						
COUF	RSE OUTCO	MES	Domain]	Level			
CO1	Define the r	ole of trade union in industrial relations	Cognitive			embei erstan	_	
CO2	Define the v	rarious measures to prevent industrial	Cognitive]	Remembering			
	disputes and	<i>Illustrate</i> the settlement of Industrial		1	Unde	rstan	ding	
	disputes.							
CO3	Illustrate Co	ollective Bargaining in India	Cognitive			embei		
				1	Unde	rstan	ding	
CO4		cept of Career Planning, need and	Cognitive]	Remembering			
	-	for Quality of Work life and <i>Summarise</i>	Quality of Work life and <i>Summarise</i>					
	the Work-lift companies in	e Balancing initiatives of various n India.						
CO5	Relate the co	Cognitive]	Reme	ember	ring		
						rstan	ding	
TINITE	T TAILSTON	DIAL DELATIONE O TRADELINION				10		

UNIT I INDUSTRIAL RELATIONS & TRADE UNION

10

Meaning & Objectives, Importance, Role of Three Actors to Industrial Relations, Causes for poor IR, Developing sound IR, Trade Union - Meaning, Why do workers join unions, Types of trade unions, Problems of trade unions, Functions of trade unions, Measures to strengthen trade unions - The Trade Union Act, 1926

UNIT II INDUSTRIAL DISPUTES

3

Definition, Causes of Industrial disputes, Types of Industrial disputes, Prevention of Industrial disputes, Settlement of Industrial disputes - Strikes, Lock-outs, Lay-off & Retrenchment, The Industrial Disputes Act, 1947 - The Industrial Employment (Standing Orders) Act, 1946.

UNIT IIICOLLECTIVE BARGAINING

5

Definition, Importance, Prerequisites of collective bargaining – Union bargaining process – Types of bargaining – Collective bargaining in India.

UNIT IV CAREER PLANNING, QUALITY OF WORK LIFE AND WORK LIFE BALANCING

13

Career Planning, Factors affecting Career Choices; Career Stages, Career anchors, Need for Career Planning, Managing Promotions, Transfers & Demotions. QWL - Concept and Definition, Elements of QWL, Importance and conceptual factors influencing QWL, QWL Index, Tips for improving the Quality of Work life. Work life Balance - Concept, Factors influencing work life balancing, Need for Work life balance, Benefits to corporate and employees, Work life balance initiatives: strategies and programmes, Work life balance practices.

UNIT V QUALITY CIRCLES

12

Quality Circle - Concept, objectives, features, process in initiating Quality Circles, Training for Quality Circles, Structure of Quality Circle, self managed teams.

LECTURE	TUTORIAL	TOTAL
45	0	45

TEXT BOOKS

1. Human Resource Management - C.B.Gupta (S.Chand Publications).

REFERENCES

1. Employee Relationship Management - R.K.Saxena, Zabiulla and Aruna Rani (Kalyani Publishers).

Table 1: Mapping of COs with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	1	2	2	3	0	2	1	0	0	0	0
CO 2	2	2	2	3	0	2	1	0	0	0	0
CO 3	2	2	2	3	0	2	1	0	0	0	0
CO 4	1	2	1	1	0	1	1	0	0	0	0
CO 5	1	2	2	1	0	2	1	0	0	0	0
Total	7	10	9	11	0	9	5	5	10	0	0
Scaled Value	2	2	2	3	0	2	1	1	2	0	0

 $^{1-5 \}rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

0 – No Relation, 1- Low Relation, 2- Medium Relation, 3- High Relation

COURSE CODE	YBAE09	L	T	P	C
COURSE NAME	COMPENSATION MANAGEMENT	3	0	0	3
PREREQUISITE	NIL	L	T	P	Н
C:P:A	3:0:0	3	0	0	3

LEARNING OBJECTIVES

- To learn basic compensation concepts and the context of compensation practice.
- To increase student knowledge and comprehension about the compensation function.
- To learn the various dimensions of Compensation Management.
- To familiarize the role of various bodies involved in Compensation Management.

•	To learn how to manage international compensation.		
COUF	RSE OUTCOMES	Domain	Level
CO1	<i>Explain</i> the concept of Compensation Management, its issues, components and Framework.	Cognitive	Understanding
CO2	Outline the essentials of a sound wage and salary structure, methods of wage payment and Wage Policy in India	Cognitive	Understanding
CO3	<i>Classify</i> job evaluation methods, advantage and its limitations.	Cognitive	Understanding
CO4	Summarize wage incentive plan, its types and profit sharing.	Cognitive	Understanding
CO5	Explain tax planning and emerging trends in compensation.	Cognitive	Understanding
IINIT	I COMPENSATION MANACEMENT		5

UNIT I COMPENSATION MANAGEMENT

Compensation Management - Issues in Compensation Management - Components of Compensation - Framework of Compensation - Factors affecting Compensation.

UNIT II WAGE AND SALARY ADMINISTRATION

Wage Concepts - Introduction to Wage and Salary Administration - Objectives of Wage and Salary - Principles - Essentials of a sound wage and salary structure - Methods of wage payment - The process of wage determination - Wage Policy in India - Supplementary Compensation - Executive Compensation.

UNIT III JOB EVALUATION

Concept of Job Evaluation - Objectives of job Evaluation - Process of Job Evaluation -Advantages of Job Evaluation - Limitations of Job Evaluation - Essentials of successful Job Evaluation - Methods of Job Evaluation.

UNIT IV INCENTIVE COMPENSATION

12

Meaning of Wage Incentives - Essentials of Sound Incentive Plan - Wage Incentives in India - Types of Wage Incentive Plans - Concept of Profit Sharing - Labour Co-Partnership -Fringe Benefits - Employee Stock Option Plans - Moonlighting.

UNIT V EMERGING ISSUES AND TRENDS IN COMPENSATION

Tax planning – Comparative International compensation – Overview of Future Trends in Compensation Management

LECTURE	TUTORIAL	TOTAL
45	0	45

TEXT

1. Luthans F (1998) OB, Boston, Massachusetts: Mcgraw – hill, International students edition.

REFERENCES

- 1. G.L Kothari, Wages, Dearness Allowance and Bonus, N.H. Tripal (Pvt) Ltd.
- 2. Human Resource Management by VSP Rao.
- 3. Human Resource Management by Dessler.
- 4. Human Resource Management by K. Aswathappa

Table1: Mapping of Cos with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	2	1	1	2	0	1	1	1	1	0	0
CO 2	3	2	2	3	0	2	2	1	3	0	0
CO 3	3	2	2	3	0	2	2	1	3	0	0

CO 4	3	2	2	3	0	2	2	2	3	0	0
CO 5	1	2	2	1	0	2	2	1	2	0	0
Total	12	9	9	12	0	9	9	6	12	0	0
Scaled	3	2	2	3	0	2	2	2	3	0	0
Value											

 $1-5 \rightarrow 1$, $6-10 \rightarrow 2$, $11-15 \rightarrow 3$

0 – No Relation, 1- Low Relation, 2- Medium Relation, 3- High Relation

COUR	RSE CODE	YBAE10		L	Т		P	C			
	RSE NAME	RETAIL MANAGEMENT		3	0		0	3			
PRER	EQUISITE	Nil		L	T		P	C			
C:P:A		3: 0: 0		3	0		0	3			
ļ	ing Objective										
LO 1		nowledge about the retail trends in India & Gl	obal	leve	l .						
LO 2		application skills towards retail format									
LO 3		etailing decisions.									
LO 4											
LO5		ut retail shoppers behavior.	_		<u>-</u>						
,	RSE OUTCO		Do	main			vel				
CO1	•	iscuss the challenges and opportunities of explain the trends in global and Indian	Co	gniti	ve	Un	dersta	anding			
CO2	unorganized	apply the knowledge of organized and formats, Emerging trends in retail formats ole in organized retail formats.									
CO3	Ability to analyze the Choice of retail locations, Positioning of retail shops, Building retail store Image, Merchandizing and category management Cognitive Analyse										
CO4	Ability to e implement,	ngage in self-study to formulate, design,	Co	gnitiv	/e	An	alyse	2			
CO5		l and complex Understanding of Retail viour and Shopper Profile Analysis	Со	gnitiv	<i>ј</i> е	Ev	aluat	e			
	I-INTRODU							10			
:		obal Retailing - Challenges and opportunitie									
1		technological Influences on retail managem	ent	– Go	veri	nme	ent o	f India			
<u> </u>	implications o										
	II-RETAIL F							8			
		ganized formats — Different organized retail the ing trends in retail formats — MNC's role in organized in organized retail.									
UNIT	III- RETAIL	ING DECISIONS						10			
1		tions - internal and external atmospherics — I e Image - Retail service quality manageme			_			-			

Management – Retail Pricing Decisions. Merchandising and category management – buying.

UNIT IV-RETAIL SHOP MANAGEMENT

9

Visual Merchandise Management – Space Management – Retail Inventory Management – Retail accounting and audits - Retail store brands – Retail advertising and promotions – Retail Management Information Systems - Online retail – Emerging trends .

UNIT V-RETAIL SHOPPER BEHAVIOUR

8

Understanding of Retail shopper behaviour – Shopper Profile Analysis – Shopping Decision Process - Factors influencing retail shopper behaviour – Complaints Management - Retail sales force Management – Challenges in Retailing in India.

LECTURE	TUTORIAL	PRACTICAL	TOTAL
45	0	0	45

TEXT BOOKS

Ramkrishnan and Y.R.Srinivasan, Indian Retailing Text and Cases, Oxford University Press, 2008

REFERENCES

- 1. Michael Havy ,Baston, Aweitz and Ajay Pandit, Retail Management, Tata Mcgraw Hill, Sixth Edition, 2007
- 2. J K Nayak, Prakash C.Dash, Retail Management, Cengage, 2017
- 3. Dr.Harjit Singh, Retail Management A Global Perspective, S.Chand Publishing, 3rd Edition, 2014
- 4. Patrick M. Dunne and Robert F Lusch, Retailing, Cengage, 8th edition, 2013.
- 5. Chetan Bajaj, Rajnish Tow and Nidhi V. Srivatsava, Retail Management, Oxford University Press, 3rd Edition 2016.
- 6. Swapna Pradhan, Retail Management -Text and Cases, Tata McGraw Hill, 4th Edition, 2012.

Table 1: Mapping of COs with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	1	0	3	0	0	0	0	1	1	0	0
CO 2	1	0	3	0	0	0	0	1	1	0	0
CO 3	3	2	3	0	0	0	1	1	1	0	0
CO 4	3	3	3	3	0	2	1	1	1	0	0
CO 5	2	3	3	3	0	0	1	1	1	0	0
Total	10	8	15	6	0	2	3	5	5	0	0
Scaled to	2	2	3	2	0	1	1	1	1	0	0
0,1,2,3											

 $^{1-5 \}rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

^{0 –} No Relation, 1- Low Relation, 2- Medium Relation, 3- High Relation

COURSE CODE	YBAE11	L	T	P	C
COURSE NAME	CONSUMER BEHAVIOUR	3	0	0	3
PREREQUISITE:	Nil	L	T	P	H
C:P:A	3:0:0	3	0	0	3

LEARNING OBJECTIVES

- To introduce students to consumers, consumer behaviour in the market place and their impact on marketing strategy.
- To learn the principal factors that influence consumers as individuals and decision makers with an application to the buying decision process.
- To familiarize with research in consumer behavior with special focus on social psychology to help appreciate some of key psychological processes that potentially influence consumer behavior.
- To gain a strong foundation for critical thinking in the area of consumer behavior.
- To learn the various aspects of consumer behavior and its applications in marketing.

COU	RSE OUTCOMES	Domain	Level
CO1	Explain the concept of consumer behavior.	Cognitive	Understanding
CO2	<i>Identify</i> the internal influencing factor.	Cognitive	Analyzing
CO3	<i>Identify</i> the external influencing factor.	Cognitive	Analyzing
CO4	Analyze the purchase decision process.	Cognitive	Understanding
CO5	Explain the concept of consumerism.	Cognitive	Understanding
UNIT	I		7

Introduction Concept of Consumer Behavior - Need, Importance - Inter disciplinary approach - Buying roles and Motives - Characteristics of Indian Consumer - challenges in predicting consumer behavior.

UNIT II

Internal Influences Foundation of Individual Behavior - Psychological factors: Motivation and Personality Perception, Consumer learning, Attitudes.

UNIT III

External Influences Culture and Consumer Behavior - Role of Family – References group: Role of Celebrities –Word of Mouth- Opinion leadership.

UNIT IV

Purchase Decision Process Consumer Decision Making - Models of consumer behavior - Consumer involvement Purchase and Post Purchase Processes - Organizational Consumer Behaviour.

UNIT V

Consumerism - Diffusion of Innovation - Managing Dissonance - Online purchase decision process - Emerging Issues – Ethical issues.

LECTURE	TUTORIAL	PRACTICAL	TOTAL
45	0	0	45

TEXT BOOKS

1. Leon Schiffman and Leslie Kanuk, Consumer Behaviuor, Prentice Hall, New Delhi.

REFERENCES

- 1. Del, Roger, Kenneth and Amit, Consumer Behaviour, Tata McGraw Hill, New Delhi.
- 2. Ramesh Kumar, Consumer Behaviuor, Pearson, New Delhi.
- 3. Satish K Batara and Kazmi, Consumer Behaviour, Excel Books, New Delhi.
- 4. Ramanuj Majumdar, Consumer Behaviour, Prentice Hall, New Delhi.
- 5. Della and Bitta, Consumer Behaviour: Concepts & Applications, Tata McGraw Hill.
- 6. Wayne Hoyer and Deborah Macinnis, Consumer Behavior, Houghton Mifflin Company,

Table:1 Mapping of POs with Cos

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	3	0	0	0	0	0	0	0	0	0	0
CO 2	3	2	0	0	0	0	0	0	2	0	0
CO 3	3	2	0	0	0	0	0	0	2	2	0
CO 4	3	2	0	0	0	0	0	0	2	0	0
CO 5	3	2	0	0	0	0	3	0	0	0	0
Total	15	8	0	0	0	0	3	0	6	2	0
Scaled to 0,1,2,3	3	2	0	0	0	0	1	0	2	1	0

 $1-5 \rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

0-No Relation 1- Low Relation 2- Medium Relation 3- High Relation

COURSE CODE	YBAE12	L	Т	P	C
COURSE NAME	INTEGRATED MARKETING	3	0	0	3
	COMMUNICATION				
PREREQUISITE:	Nil	L	T	P	H
C:P:A	3:0:0	3	0	0	3

Learning Objectives

Able to know the principle of advertisement

Able to visualize the media plan and advertisement

Able to distinguish different types of sales promotion

Able to relate the PR functions

Able to know the types of publicity

COUF	RSE OUTCOMES	Domain	Level
CO1	Principle of Advertisement	Cog(Und)	Understanding
CO2	Media Plan and advertisement.	Cog(Und)	Understanding
CO3	Types of Sales Promotion.	Cog(Und)	Analysing
CO4	Public Relation and its function	Cog(Und)	Understanding
CO5	Types of Publicity.	Cog(Und)	Understanding

UNIT I INTRODUCTION

9

Concept—definition-scope-Objectives-functions-principles of advertisement – Social, Economic and Legal Implications of advertisements – setting advertisement objectives – Advertisement Agencies – Selection and remuneration – Advertisement campaigns – case studies.

UNIT II ADVERTISEMENT MEDIA

9

Media plan – Type and choice criteria – Reach and frequency of advertisements – Cost of advertisements - related to sales – Media strategy and scheduling, design and execution of

advertisements -Message development – Different types of advertisements – Layout – Design appeal – Copy structure – Advertisement production – Print – Radio. T.V. and Web advertisements – Media Research – Testing validity and Reliability of ads – Measuring impact of advertisements –case studies

UNIT HISALES PROMOTION

9

Scope and role of sales promotion – Definition – Objectives of sales promotion - sales promotion techniques – Trade oriented and consumer oriented. Sales promotion – Requirement identification – Designing of sales promotion campaign – Involvement of salesmen and dealers – Out sourcing sales promotion, national and international promotion strategies – Integrated promotion – Coordination within the various promotion techniques – Online sales promotions- case studies.

UNIT IV PUBLIC RELATIONS

9

Introduction – Meaning – Objectives –Scope-Functions-integrating PR in to Promotional Mix- Marketing Public Relation function- Process of Public Relations-advantages and disadvantages of PR-Measuring the Effectiveness of PR- PR tools and techniques. PR and Media Relations, - PR consultancy: Pros and Cons. - Discussion on opinion survey of PR in Public and Private Enterprises. PR- Research, Evaluation, Counselling-Marketing Public Relations (MPR)-Structure of Public Relations Department, Budgeting of PR, PR Agencies

UNIT V PUBLICITY

9

Introduction – Meaning – Objectives - Tools – Goals of Publicity – Scope of Publicity – Importance of Publicity – Difference between Marketing, PR and Publicity - Social publicity – Web Publicity and Social media – Publicity Campaigns

LECTU	RE	TUTORIAL	PRACTICAL	TOTAL
45		0	0	45

TEXT BOOKS

1. George E Belch and Michel A Belch, Advertising & Promotion, Tata McGraw Hill, 7th edition, 2010.

REFERENCES

- 1. Wells, Moriarty & Burnett, Advertising, Principles & Practice, Pearson Education 7th Edition, 2007.
- 2. Kenneth Clow. Donald Baack, Integrated Advertisements, Promotion and Marketing communication, Prentice Hall of India, New Delhi, 2003.

Table 1: Mapping of Cos with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	2	3	2	3	3	2	2	2	2	3	2
CO 2	2	3	2	3	3	2	2	2	2	3	2
CO 3	2	3	2	3	3	2	2	2	2	3	2
CO 4	2	3	2	3	3	2	2	2	2	3	2
CO 5	2	3	2	3	3	2	2	2	2	3	2
	10	15	10	15	15	10	10	10	10	15	10

 $1-5 \rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

COURSE CODE	YBA401	L	T	P	C
COURSE NAME	RURAL MARKETING ENVIRONMENT	3	0	0	3

PREREQUISITE:	Nil	L	T	P	H
C:P:A	3:0:0	3	0	0	3

LEARNING OBJECTIVES

- 1. Able to state the physical structure of rural area
- 2. Able to list out the behaviour of rural consumers
- 3. Able to explain the resources available in rural area
- 4. Able to list out the product produce in rural area
- 5. Able to carry out the marketing research in rural area

COUR	SE OUTCOMES	Domain	Level
CO1	State the physical structure of rural area.	Cognitive	Understanding
CO2	List the behavior of rural consumers	Cognitive	Understanding
CO3	Recall the resources of rural area.	Cognitive	Understanding
CO4	Label the product produce in rural area.	Cognitive	Understanding
CO5	Outline the marketing research in rural area.	Cognitive	Understanding

UNIT I INTRODUCTION

9

Introduction to Rural Management, Importance, Market Size and Physical Structure of Rural Society, Corporate- Interest in Rural Market, Classification of Rural Product and Rural Market. Socio-Economic Reforms, Use of Durable and Non-Durables by Indian Rural folk, Marketing of Consumer-Durables. Rural Communication-Challenges and Strategies, Types of Rural Communication

UNIT II RURAL CONSUMERS IN INDIA

9

Rural Consumer's in India –Geographical Spread and Differentiation, Behaviour of Rural consumers, Rural- Market Segmentation- Occupational Segmentation, Sociological Segmentation, Thomson Rule of Market Index- Lin-Quest and MICA Rating, Targeting, Selection of Segments, Product, Pricing and Promotion Strategies.

UNIT III MARKETING OF RURAL PRODUCTS

9

Marketing of Rural Products – Rural Inputs and their Types, Government Efforts, Challenges -Rural Marketing, Marketing Rural Non-Farm Products, Marketing Network, Social Structure of Rural - Society, Different Marketing Agencies and Institutions, Various Types of Distribution Channels in Rural Marketing.

UNIT IV MARKETING RESEARCH

9

Marketing Research, Major techniques of Market Research, Methods of Collection of Information- Dissemination of Market Information, Advantages of Market Report and Market Report- Introduction to Rural Financing, Sources of Finance, Requisites of a Good Finance System, National Level- Credit Agency- NABARD, Functions of NABARD, Schemes and Patterns of NABARD.

UNIT V RURAL SEGMENTATION

9

Maas Market Strategy, Market segmentation strategy, Levels of market segmentation, useful

of segmentation, Bases of segmentation, Behaviour Segmentation, Segmentation of markets, variable of segmentation.

LECTURE TUTORIAL		PRACTICAL	TOTAL		
45	0	0	45		

TEXT BOOKS

- 1. GopalaswamyT.P (2014), "Rural Marketing Environment, Problems and Strategies, Vikas Publication-New Delhi.
- 2. PredeepKashyap, (2012), "Rural Marketing" Pearson Education, 2nd Edition, New Delhi

REFERENCES

1. Katar Singh, (2009), "Rural Development: Principles Policies and Management, 3rd Edition, SAGE Publications Pvt. Ltd, New Delhi

Table1: Mapping of Cos with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	3	1	3	2	0	0	0	0	0	0	0
CO 2	3	1	3	2	0	0	0	0	0	0	0
CO 3	3	1	3	2	0	0	0	0	0	0	0
CO 4	3	1	3	2	3	0	0	0	0	0	0
CO 5	3	1	3	2	0	0	0	0	0	0	0
Total	15	5	15	10	0	0	0	0	0	0	0
Scaled	3	1	3	2	0	0	0	0	0	0	0
Value											

 $1-5 \rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

0 – No relation, 1 – Low relation, 2 – Medium relation, 3- High relation

COURSE CODE	YBA402	L	T	P	С
COURSE NAME	INTERNATIONAL BUSINESS	3	0	0	3
PREREQUISITE:	Nil	L	T	P	H
C:P:A	3:0:0	3	0	0	3

LEARNING OBJECTIVE

- 1. To familiarize the students to the basic concepts, of international business management
- 2. To disseminate knowledge about WTO/GATT in terms of international trade.
- 3. To learn about the different forms of International business.
- 4. To disseminate knowledge about different managerial functions with respect to International Business
- 5. To learn about the conflicts and ethical issues faced by Global managers.

COUR	SE OUTCOMES	Domain	Level
CO1	Summarize an overview of International Business	Cognitive	Understanding
CO2	Explain the role of WTO/GATT on International trade	Cognitive	Understanding

CO3	Outline different forms of International business, its	Cognitive	Understanding
	advantages and issues faced		
CO4	Summarize production, marketing, financial and human	Cognitive	Understanding
	resource management of global business		
CO5	Explain the conflicts and ethical issues in International	Cognitive	Understanding
	business		

UNIT I INTRODUCTION

16

International Business –Definition – Internationalizing business-Advantages –factors causing globalization of business- international business environment – country attractiveness –Political, economic and cultural environment – Protection Vs liberalization of global business environment

UNIT II INTERNATIONAL TRADE AND INVESTMENT

11

Promotion of global business – the role of GATT/WTO – multilateral trade negotiation and agreements – VIII & IX, round discussions and agreements – Challenges for global business – global trade and investment – theories of international trade and theories of international investment – Need for global competitiveness – Regional trade block – Types – Advantages and disadvantages – RTBs across the globe – brief history

UNIT III INTERNATIONAL STRATEGIC MANAGEMENT

11

Strategic compulsions-Standardization Vs Differentiation – Strategic options – Global portfolio management- global entry strategy – different forms of international business – advantages- organizational issues of international business – organizational structures – controlling of international business – approaches to control – performance of global business- performance evaluation system.

UNIT IV PRODUCTION, MARKETING, FINANCIAL AND HUMAN RESOURCE 1 MANAGEMENT OF GLOBAL BUSINESS

Global production –Location –scale of operations- cost of production – Make or Buy decisions – global supply chain issues – Quality considerations- Globalization of markets, marketing strategy – Challenges in product development , pricing, production and channel management- Investment decisions – economic- Political risk – sources of fund- exchange –rate risk and management – strategic orientation – selection of expatriate managers- Training and development – compensation.

UNIT V CONFLICT MANAGEMENT AND ETHICS IN INTERNATIONAL BUSINESS | 8 MANAGEMENT

Disadvantages of international business – Conflict in international business – Sources and types of conflict – Conflict resolutions – Negotiation – the role of international agencies – Ethical issues in international business – Ethical decision-making.

LECTURE TUTORIAL		PRACTICAL	TOTAL		
45	0	0	45		

TEXT BOOKS

- 1. Rajandran KVR, (2022), "International Business Management" Duraigo Publications, Chennai
- 2. K. Aswathappa, International Business, 5th Edition, Tata Mc Graw Hill, New Delhi, 2012.
- 3. Rakesh Mohan Joshi, International Business, Oxford University Press, New Delhi, 2009.
- 4. Vyuptakesh Sharan, International Business, 3rd Edition, Pearson Education in South Asia, New Delhi, 2011.

REFERENCE BOOKS

- 1. Charles W.I. Hill and Arun Kumar Jain, International Business, 6th edition, Tata Mc Graw Hill, New Delhi, 2010.
- 2. John D. Daniels and Lee H. Radebaugh, International Business, Pearson Education Asia, New Delhi, 2000

Table 1: Mapping of Cos with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	2	1	1	1	3	3	1	1	2	0	0
CO 2	2	1	1	1	3	3	1	1	2	0	0
CO 3	2	1	1	1	3	3	1	1	2	0	0
CO 4	2	1	1	1	3	3	1	1	2	0	0
CO 5	2	1	1	1	3	3	1	1	2	0	0
	10	5	5	5	15	15	5	5	10	0	0

 $1-5 \rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

0 – No relation, 1 – Low relation, 2 – Medium relation, 3- High relation

COURSE CODE	YBA403		L	T	ı	P	C
COURSE NAME	PROJECT MANAGEMENT		3	0		0	3
PREREQUISITE:	Nil		L	T	l	P	H
C:P:A	3:0:0		3	0		0	3
COURSE OUTCOMES Dor			nain		Lev	vel	

COUR	SE OUTCOMES	Domain	Level
CO1	Explain Project selection methods and role of project	Cognitive	Understanding
	manager.		
CO2	Describe Work break down structure and budgeting.	Cognitive	Understanding
CO3	Explain Network diagram.	Cognitive	Understanding
CO4	Describe the control and completion of project.	Cognitive	Understanding
CO5	Explain the types of project organization and conflict	Cognitive	Understanding
	management.		

UNIT I INTRODUCTION TO PROJECT MANAGEMENT

Project Management – Definition –Goal - Lifecycles. Project Selection Methods. Project Portfolio Process – Project Formulation. Project Manager – Roles, Responsibilities and Selection – Project Teams.

UNIT II PLANNING AND BUDGETING

9

The Planning Process – Work Break down Structure – Role of Multidisciplinary teams. Budgeting the Project – Methods, Cost Estimating and Improvement, Budget uncertainty and risk management.

UNIT IIISCHEDULING & RESOURCE ALLOCATION

9

PERT & CPM Networks - Crashing - Project Uncertainty and Risk Management - Simulation - Gantt Charts - Expediting a project - Resource loading and leveling, Allocating scarce resources - Goldratt's Critical Chain.

UNIT IV CONTROL AND COMPLETION

y

The Plan-Monitor-Control cycle – Data Collecting and reporting – Project Control – Designing the control system, Project Evaluation, Auditing and Termination.

UNIT V PROJECT ORGANISATION & CONFLICT MANAGEMENT

9

Formal Organisation Structure – Organisation Design – Types of project organizations. Conflict – Origin & Consequences. Managing conflict – Team methods for resolving conflict.

LECTURE	TUTORIAL	PRACTICAL	TOTAL
45	0	0	45

TEXT BOOKS

Clifford Gray, Erik Larson and Gautam Desai (2015), Project Management: The Managerial Process, McGraw Hill Education.

REFERENCES

- 1. Jack Meredith and Samuel Mantel (2014), Project Management: A Managerial Approach, Wiley.
- 2. Gido and Clements (2003), Successful Project Management, Thomson Learning.
- 3. Harvey Maylor (2006), Project Management, Pearson Education.

Table 1: Mapping of COs with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	3	0	3	0	0	0	0	0	0	0	0
CO 2	3	0	0	0	0	0	0	0	0	0	0
CO 3	3	0	3	0	2	0	0	0	0	0	0
CO 4	3	0	0	0	0	0	0	0	0	0	0
CO 5	3	0	0	0	0	0	0	0	0	0	0
Total	15	0	6	0	2	0	0	0	0	0	0
Scaled to	3	0	2	0	1	0	0	0	0	0	0
0,1,2,3											

 $^{1-5 \}rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

0 – No Relation, 1- Low Relation, 2- Medium Relation, 3- High Relation

COURSE CODE	YBAE19	L	T	P	C
COURSE NAME	STRATEGIC SOURCING AND VENDOR	3	0	0	3
	MANAGEMENT				
PREREQUISITE:	Nil	L	T	P	H
C:P:A	3:0:0	3	0	0	3

LEARNING OUTCOMES

- 1. To obtain the knowledge on principles and practices of global sourcing
- 2. To know the risk management of sourcing
- 3. To understand the supplier rating and selection
- 4. To understand the strategies of sourcing.
- 5. To evaluate the sourcing case studies.

COUR	SE OUTCOMES	Domain	Level
CO1	Understanding knowledge on global sourcing	Cognitive	Understanding
	principles and practices		
CO2	Understanding the habit of Negotiation, Risk	Cognitive	Understanding
	analysis, Market Research and Evaluation of suppliers		
	before selecting them		
CO3	Understanding various methods and analytical tools	Cognitive	Understanding
	for Supplier Rating and Selection		
CO4	Understanding on Electronic Sourcing and	Cognitive	Understanding

	Sustainable Sourcing Strategies		
CO5	Apply and Analyze the case study	Cognitive	Apply

UNIT I - INTRODUCTION TO GLOBAL SOURCING

9

Introduction to Global Sourcing – Objectives, Process and Trends in Global Sourcing – Supply Management – Strategic Sourcing Plan, Strategy and Model– Environmental and Opportunity Analysis – Global Operational Sourcing Strategy

UNIT II – RISK MANAGEMENT

9

Negotiation – Nature, Strategy and Planning–Performance Measurement and Evaluation (Concepts and Metal craft Case) – Risk Management in Sourcing (Concepts) – Nature and Principles of Risk Management

UNIT III - SUPPLIER RATING AND SELECTION

9

Supplier Research and Market Analysis— Vendor Rating — Objectives, Criteria and Methods of Vendor rating(numerical) — Supplier Evaluation and Selection (Concepts) — Solicitation of Bids and Proposals — Planning and Methods

UNIT IV - SOURCING STRATEGY

9

Analytical Tools in Sourcing (Total Cost of Ownership (Wire Harness case) – Pricing Analyses (Plastic Shield case) (numerical) – Analytical Tools in Sourcing (Foreign Exchange Currency Management, Learning Curve, Quantity Discount Models) (numerical)

UNIT V – CASE STUDIES

9

Integrative Pacific Systems Case (Supplier Scorecard, Sourcing Risk, Supplier Financial Analysis) – Electronic Sourcing – Sustainability and Sourcing (Green Sourcing; Walmart–China Case)

LECTURE	TUTORIAL	PRACTICAL	TOTAL
45	0	0	45

TEXT BOOKS

Olivier Bruel (2017), *Strategic Sourcing Management: Structural and Operational Decision—making*, Koganpage Publications.

SathitParniangtong (2016), Supply Management: Strategic Sourcing, Springer Publications.

REFERENCES

- 1. Fred Sollish, John Semanik, (2011), *Strategic Global Sourcing Best Practices*, John Wiley and Sons Inc., Publications.
- 2. Robert W., Turner (2011), Supply Management and Procurement: From the Basics to Best-in-class, J.Ross Publishing

Table 1: Mapping of COs with POs

10010 101	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	3	0	0	0	0	0	0	0	0	0	0
CO 2	3	0	0	0	0	0	0	0	0	0	0
CO 3	3	2	0	0	2	0	0	0	0	0	0
CO 4	3	0	0	0	2	0	0	0	0	0	0
CO 5	3	0	0	0	2	0	0	0	0	0	0
Total	15	2	0	0	6	0	0	0	0	0	0
Scaled to 0,1,2,3	3	1	0	0	2	0	0	0	0	0	0

0 – No Relation, 1- Low Relation, 2- Medium Relation, 3- High Relation

COURSE CODE	YBAE20	L	T	P	C
COURSE NAME	SUPPLY CHAIN ANALYTICS	3	0	0	3
PREREQUISITE:	Nil	L	T	P	Н
C:P:A	3:0:0	3	0	0	3

LEARNING OBJECTIVE

- 1. To provide foundational knowledge associated with the supply chain analytics
- 2. To describe the various tools and techniques for implementation of analytics based on the supply chain drivers such as location, logistics and inventory
- 3. To learn the implementation of analytics in inventory models
- 4. To describe the various techniques for analytics based on the Multi Attribute Decision Making (MADM) and risk

5. To provide the applications of analytics in supply chain

COUR	SE OUTCOMES	Domain	Level
CO1	Explain the fundamental concepts of Optimization	Cognitive	Understanding
CO2	Identify the different quality models.	Cognitive	Understanding
CO3	Understand on the implementation of analytics in inventory models	Cognitive	Understanding
CO4	Explain the different dimensions for Aggregate quality planning control	Cognitive	Understanding
CO5	Identify the type of analytics for Simulation in supply chain	Cognitive	Understanding

UNIT I-INTRODUCTION

9

Introduction – Overview on Supply Chain, Analytics and Supply Chain Analytics-Importance of supply chain analytics in the flows involving material, money, information and ownership-Classification of optimization problems – Optimization for Analytics.

UNIT II- FOUNDATION OF BUSINESS ANLAYTICS

9

Introduction to Modeling, Approaches for Optimization and Simulation, Modeling software, Supply Chain (SC) Decisions that requires mathematical or interpretative modeling Understanding of Data and its role in Analytics- Analytics of a Transportation problem in a Supply Chain.

UNIT III-RESOURCE PLANNING MODELS

19

Cycle Inventory Models—Continuous Demand Instantaneous Replenishment Model, Backordering, Inventory Model with Discount, Multiple Item Inventory Models, Production Consumption Model, Lot Sizing Time Varying Demands, Numerical Examples

UNIT IV- QUALITY PLANNING AND CONTROL

9

Overview on application of SQC, SPC, TQM and TPM for quality planning and control, application of experimental design and analysis. Numerical Examples

UNIT V- SIMULATION & DOE

9

Introduction to simulation – Type: Discrete and Continuous simulation – Simulation models –Steps in Simulation study – Simulation for Analytics – Experimental Designs (Taguchi, RSD, Mixture Design)

LECTURE	TUTORIAL	PRACTICAL	TOTAL
45	0	0	45

TEXT BOOKS

- 1. James R. Evans., Business Analytics Methods, Models and Decisions, Pearson Publications, 1st Edition, 2012.
- **2.** G.V.Shenoy, U.K.Srivastava, S.C.Sharma, Operations Research for Management, New Age International, Revised 2nd Ed, 2005

REFERENCES

- 1. Gerad Feigin, Supply Chain planning and analytics The right product in the right place at the right time, Business Expert Press, 2011.
- 2. A Ravi Ravindran, Donald P. Warshing, —Supply Chain Engineering, Models and Application, CRC Press, Taylor and Francis Group, New York, 2013
- 3. Peter Bolstorff, Robert G. Rosenbaum, Supply Chain Excellence: A Handbook for Dramatic Improvement Using the SCOR Model, AMACOM Div American Mgmt Assn. 2007
- 4. Robert Penn Burrows, Lora Cecere, Gregory P. Hackett, The Market-Driven Supply Chain: A Revolutionary Model for Sales and Operations Planning in the New On-Demand Economy, AMACOM Div American Mgmt Assn, 2011.
- 5. Supply chain management by Sunil Chopra, and Peter Meindl, Pearson
- 6. Jeremy F. Shapiro. Modeling the Supply Chain. Duxbury Thomson Learning
- 7. D. Simchi-Levi, P. Kaminsky, E. Simchi-Levi, and Ravi Shankar, Designing and Managing the Supply Chain concepts, Strategies and Case studies, Third Edition, Tata McGraw Hill, New Delhi, 2008.
- 8. Rahul Saxena, Anand Srinivasan, Business Analytics

Table 1: Mapping of COs with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO	PSO
										1	2
CO 1	3	1	0	0	2	1	0	0	0	0	2
CO 2	3	1	0	0	2	1	0	0	0	0	2
CO 3	3	1	0	0	2	1	0	0	0	0	1
CO 4	3	2	0	0	2	0	0	0	0	0	2
CO 5	3	0	0	0	2	2	0	0	0	0	3
Total	15	5	0	0	10	5	0	0	0	0	10
Scaled to 0,1,2,3	3	1	0	0	2	1	0	0	0	0	2

 $^{1-5 \}rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

0 – No Relation, 1- Low Relation, 2- Medium Relation, 3- High Relation

COURSE CODE	YBAE21	L	T	P	C
COURSE NAME	FINANCIAL MARKETS& SERVICES	3	0	0	3
PREREQUISITE:	Nil	L	T	P	H
C:P:A	3:0:0	3	0	0	3

LEARNING OBJECTIVES

- 1. To understand the structure of Indian financial systems and the financial institution
- 2. To know the various financial markets and its services
- 3. To understand the concepts of merchant banking and its functions
- 4. To know the concepts of leasing and hire purchasing
- 5. To know the concepts and the function of various financial institution

COURS	SE OUTCOMES	Domain	Level
CO1	Understanding the structure of financial system and the financial institution	Cognitive	Understanding
CO2	Understanding the various financial markets	Cognitive	Understanding
CO3	Understanding the nature of merchant banking	Cognitive	Understanding
CO4	Understanding the concepts of leasing and hire purchasing	Cognitive	Understanding
CO5	<i>Understanding</i> the concepts of various financial instruments.	Cognitive	Understanding

UNIT I STRUCTURE OF FINANCIAL SYSTEM & INSTITUTIONS

9

Role of Financial System in Economic Development – Indian Financial System – Financial Market Regulation Department (FMRD) - Reserve Bank of India (RBI), Monetary Policy of RBI – Commercial Banks –e-Banking – NBFC – Sectorial Financial Institution – NABARD – EXIM Bank – Power Finance Corporation (PFC).

UNIT IIFINANCIAL MARKETS

9

Capital Market: Primary Market – Secondary Market – New Issue Market - Government Securities Market, Money Market – Money market Instruments – Recent trade in Indian Money Market – SEBI: Objectives – Functions – Guidelines.

UNIT III WEALTH MANAGEMENT

9

Meaning – Scope – Components – Needs and Expectation of Clients – Investment Planning – Insurance Planning – Tax and estate Planning – Retirement Planning – Income and Tax Saving Schemes - Code of Ethics for Wealth Manager.

UNIT IV MUTUAL FUNDS

9

Definition – Features of Mutual Funds – Types of Mutual Funds – Advantages of Mutual Funds – Risk of Mutual Funds – Operations of Mutual Funds – Facilities Available to Investors - Investor's Rights - Mutual Funds in India – Growth of Mutual Funds.

UNIT V OTHER FINANCIAL INSTRUMENTS

Venture Capital – Micro Finance - Chit Funds – Derivatives – Discounting – Factoring – Forfaiting – Securitization of Debt - Credit Rating – Credit Cards

LECTURE	TUTORIAL	PRACTICAL	TOTAL
45	0	0	45

TEXT BOOK

- 1. M.Y.Khan, Financial Services, Tata McGraw-Hill, 11th Edition, 2008
- 2. NaliniPravaTripathy, Financial Services, PHI Learning, 2008.
- 3. E.Gordon and K.Natarajan, 2001, Financial Markets and Services, 2 ndedititon, Himalaya

Publishing House.

- 4. Khan, M.Y, 1998 Financial Services,7th Edition, Tata McGraw Hill.
- 5. PawanJhabak, 2016, Wealth Management, 1st Edition, Himalaya Publishing House.

REFERENCE BOOK

- 1. J.C. Verma, A Manual of Merchant Banking, Bharath Publishing House, New Delhi,
- 2. Varshney P.N. & Mittal D.K., Indian Financial System, Sultan Chand & Sons, New Delhi.
- 3. Website of SEBI

Table 1: Mapping of COs with Pos

14610 1111	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO	PSO
										1	2
CO 1	3	0	1	0	0	0	0	0	0	0	0
CO 2	3	0	0	0	0	0	0	0	0	0	0
CO 3	3	1	1	1	1	0	1	0	0	0	0
CO 4	3	0	1	0	0	0	0	0	1	0	0
CO 5	3	1	0	1	0	0	1	1	1	0	0
Total	15	2	3	2	1	0	2	1	2	0	0
Scaled to	3	1	1	1	1	0	1	1	1	0	0
0,1,2,3											

 $1-5 \rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

0 – No Relation, 1- Low Relation, 2- Medium Relation, 3- High Relation

COURSE CODE	YBAE22	L	T	P	C
COURSE NAME	BEHAVIOURAL FINANCE	3	0	0	3
PREREQUISITE:	Nil	L	T	P	H
C:P:A	3:0:0	3	0	0	3

LEARNING OBJECTIVES

- 1. To learn the difference between Traditional Finance Vs. Behavioural Finance
- 2. To learn theinvestor biases
- 3. To learn challenges to the efficient market hypothesis
- 4. To learn Capital Structure and Dividend Policy
- 5. To learn behavioural and psychological characteristics of investors

COURS	SE OUTCOMES	Domain	Level
CO1	Understand the Traditional Finance Vs. Behavioural	Cognitive	Understanding
	Finance		
CO2	<i>Identify</i> the investor biases defined and illustrated	Cognitive	Identifying
CO3	Examine theoretical and empirical foundations and	Cognitive	Analyzing
	challenges to the efficient market hypothesis		
CO4	Understand behavioural factors and Corporate Decisions	Cognitive	Understanding
	on Capital Structure and Dividend Policy		
CO5	<i>Evaluate</i> the behavioural and psychological characteristics	Cognitive	Evaluating
	of investors.		

UNIT I-Introduction to Behavioural Finance

0

Introduction to Behavioural finance – Nature, scope, objectives and application-Building blocks of Behavioural finance- Traditional Finance Vs. Behavioural Finance

UNIT II-Investor Biases

9

Investor Biases: Overconfidence Bias-Representativeness Bias-Anchoring and Adjustment Bias-Cognitive Dissonance Bias-Availability Bias-Self-Attribution Bias-Conservatism Bias-Ambiguity Aversion Bias-Endowment Bias.

UNIT III- Behavioral Factors and Financial Markets

12

Behavioural Factors and Financial Markets: The Efficient Markets Hypothesis – Fundamental Information and Financial Markets - Information available for Market Participants and Market Efficiency - Market Predictability – The Concept of limits of Arbitrage Model - Asset management and Behavioural factors.

UNIT IV- Behavioural Corporate Finance

9

Behavioural Corporate Finance: Behavioral factors and Corporate Decisions on Capital Structure and Dividend Policy - Capital Structure dependence on Market Timing -. Systematic approach to using behavioral factors in corporate decision-making.

UNIT V-Emotions and Decision – Making

9

Emotions and Decision – Making: Experimental measurement of risk-related - Measuring Risk - Emotional mechanisms in modulating risk-taking attitude - Neurophysiology of risk taking. Personality traits and risk attitudes in different domains.

LECTURE	TUTORIAL	PRACTICAL	TOTAL
45	0	0	45

TEXT BOOKS

1. Prasanna Chandra, "Behavioural Finance", McGraw Hill 2016 / I Edition

REFERENCES

- 1. Michael M. Pompian, "Behavioural finance and wealth management", John Wiley & Sons, Inc.
- 2. Ackert and Deaves. "Behavioural Finance: Psychology, Decision-Making, and Markets", Southwestern Cengage Learning.
- 3. M. M. SulpheyBehavioural Finance PHI 2014 / 1st
- 4. SujataKapoor, Jaya MamtaProsad, "Behavioural Finance", Sage 2019

Table 1: Mapping of COs with Pos

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO	PSO
										1	2
CO 1	3	0	0	0	0	0	1	1	2	0	0
CO 2	3	1	0	0	2	0	1	1	1	0	0
CO 3	3	2	0	0	1	0	1	1	0	0	0
CO 4	3	0	0	0	0	0	1	1	1	0	0
CO 5	3	2	0	0	2	0	1	1	1	0	0
Total	15	5	1	0	5	0	5	5	5	0	0
Scaled to	3	1	0	0	1	0	1	5	1	0	0
0,1,2,3											

 $1-5 \rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

0 – No Relation, 1- Low Relation, 2- Medium Relation, 3- High Relation

COURSE CODE	YBAE23	L	T	P	C
COURSE NAME	HR METRICS AND ANALYTICS	3	0	0	3
PREREQUISITE:	Nil	L	T	P	H
C:P:A	3:0:0	3	0	0	3

LEARNING OBJECTIVE:

Able to understand the concept and meaning HR Metrics and analysis

Able to know the issues and changes HRMA

Able to understand the methods of implementation of HRMA

Able to know the social and human aspects issues in HRMA

Able to know the methods of sustaining the technology in HRMA

COURS	SE OUTCOMES	Domain	Level
CO1	States the concept and meaning of HR Analytic	Cognitive	Understanding
CO2	List the issues HR Information system and data	Cognitive	Understanding
CO3	Outline the Strategies of HR Analytics	Cognitive	Analysis
CO4	Examine the Diversity Analytics of HR	Cognitive	Understanding
CO5	Discuss the case study outcomes	Cognitive	Understanding

UNIT I UNDERSTANDING HR ANALYTICS

10

Predictive HR analytics defined --Understanding the need (and business case) for mastering and utilizing predictive HR analytic techniques - Human capital data storage and 'big (HR) data' manipulation - Predictors, prediction and predictive modelling - Current state of HR analytic professional and academic training - Business applications of modelling - HR analytics and HR people strategy

UNIT II HR INFORMATION SYSTEMS AND DATA

9

Information sources - Analysis software options - Using SPSS - Preparing the data - Big data From descriptive reports to predictive analytics - Statistical significance - Data integrity -

UNIT III ANALYSIS STRATEGIES OF HR METRICS

8

Types of data - Categorical variable types - Continuous variable types - Using group/team-level or individual-level data - Dependent variables and independent variables - Your toolkit: types of statistical tests - Statistical tests for categorical data (binary, nominal, ordinal) - Statistical tests for continuous/interval-level data - Factor analysis and reliability analysis

UNIT IV DIVERSITY ANALYTICS OF HR

8

Equality, diversity and inclusion - Approaches to measuring and managing D&I - gender and job grade analysis using frequency tables and chi square -: exploring ethnic diversity across teams using descriptive statistics -: comparing ethnicity and gender across two functions in an organization using the independent samples t-test -: using multiple linear regression to model and predict ethnic diversity variation across teams - Testing the impact of diversity: interacting diversity categories in predictive modelling

UNIT V CASE STUDIES

10

Case study 1: Employee attitude surveys – engagement and workforce perceptions, Case study 2: Predicting employee turnover, Case study 3 Predicting employee performance, Case study 4: Recruitment and selection analytics

LECTURE	TUTORIAL	PRACTICAL	TOTAL
45	0	0	45

TEXT BOOKS

Martin R Edwards and Kirsten Edwards (2016), "Predictive HR analytics: mastering the HR Metric" Kogan Page, New Delhi

REFERENCES

Jac Fitzenz (2010), "The new HR analytics: predicting the economic value of your company's human capital investments" AMACOM, USA

Table 11: Mapping of Cos with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	2	1	1	1	2	3	1	1	1	0	0
CO 2	2	1	1	1	2	3	1	1	1	0	0
CO 3	2	1	1	1	2	3	1	1	1	0	0
CO 4	2	1	1	1	2	3	1	1	1	0	0
CO 5	2	1	1	1	2	3	1	1	1	0	0
	10	5	5	5	10	15	5	5	5	0	0

 $1-5 \rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

0 – No relation, 1 – Low relation, 2 – Medium relation, 3- High relation

COURSE CODE	YBAE24	L	T	P	C
COURSE NAME	INTERNATIONAL HUMAN RESOURCES	3	0	0	3
	MANAGEMENT				
PREREQUISITE:	Nil	L	T	P	H
C:P:A	3:0:3	3	0	0	3

LEARNING OBJECTIVES

- 1. To explain the importance of cultural sensitivity in an international assignment.
- 2. To learn the challenges of international business and IHRM
- 3. To critically appraise the impact of cultural and contextual factors in shaping human resource practices in MNCs.
- 4. To study HRM in a broader, comparative and international perspective to deal with complex issues.
- 5. To understand the international approaches to dealing with people in MNCs.

COUR	SE OUTCOMES	Domain	Level
CO1	Learn the Basics of international human resource management	Cognitive	Understanding
CO2	<i>Identify</i> the challenges of international business and IHRM	Cognitive	Understanding
CO3	<i>Identify</i> the various recruitment practices and selection, training, and performance management.	Cognitive	Understanding
CO4	Analyze the concept of international compensation management	Cognitive	Understanding
CO5	Recognize the cross cultural dynamics of IHRM	Cognitive	Understanding

UNIT I: INTRODUCTION TO INTERNATIONAL HUMAN RESOURCES MANAGEMENT 05

Approaches, Challenges in global labour market–Linking HR to International expansion strategies, Socio–cultural context– Human Resources in a Comparative Perspective

UNIT II: CHALLENGES OF IHRM

10

Culture and employee management issues, responding to diversity, challenges of localization, global integration, differentiation, Cultural Factors/Issues in Performance Management

UNIT III: INTERNATIONAL RECRUITMENT, TRAINING & PERFORMANCE

MANAGEMENT 10
International Labour Market, Sources, Recruitment and Selection of International Managers, Training,

International Labour Market, Sources, Recruitment and Selection of International Managers, Training, Types of Cross-cultural Training. Multinational Performance Management, Developing International Staff and Multinational Team.

UNIT IV: INTERNATIONAL COMPENSATION SYSTEM

10

International Compensation, International Compensation System, Objectives, Approaches and Practice, Expatriation and Repatriation Process, Managing People in International Firms

UNIT V: CROSS CULTURAL HRM

10

Domestic Vs International HRM - Cultural Dynamics - Culture Assessment - Cross Cultural Education and Training Programs. Leadership and Strategic HR Issues in International Assignments - Current challenges in Outsourcing, - Building Multicultural Organisation

LECTURE	TUTORIAL	PRACTICAL	TOTAL
45	0	0	45

TEXT BOOK

C.B.Gupta, Human Resource Management - Text and Cases, Sultan Chand & Sons, New Delhi.

REFERENCE

- 1. Tony Edwards and Chris Rees, International Human Resource Management, Pearson, 2007
- 2. International Human Resource Management by K. Aswathappa
- 3. International Human Resource Management-Peter J. Dowling-Cengage Learning India Private Limited
- 4. International Human Resource Management-Anne-WilHarzing, Ashly Pinnington

Table1: Mapping of Cos with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	2	1	1	2	0	1	1	1	1	0	0
CO 2	3	2	2	3	0	2	2	1	3	0	0
CO 3	3	2	2	3	0	2	2	1	3	0	0
CO 4	3	2	2	3	0	2	2	2	3	0	0
CO 5	1	2	2	1	0	2	2	1	2	0	0
Total	12	9	9	12	0	9	9	6	12	0	0
Scaled	3	2	2	3	0	2	2	2	3	0	0
Value											

 $1-5 \rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

0 – No Relation, 1- Low Relation, 2- Medium Relation, 3- High Relation

COURSE CODE	YBAE25	L	T	P	C
COURSE NAME	SERVICES MARKETING	3	0	0	3
PREREQUISITE:	Nil	L	T	P	H
C:P:A	3:0:0	3	0	0	3

LEARNING OBJECTIVES

- 1.To Understanding The Concept Of Marketing Of Service
- 2. To Use Service Quality Models And Theories
- 3. To Study Customer Expectations
- 4. To Assess The Suitable Service Design
- 5. To Design Strategies For Achieving Service Delivery And Quality

COUR	SE OUTCOMES	Domain	Level
CO1	Comprehend the nature of service and distinguish	Cognitive	Understanding
	between products and service.		
CO2	Understanding the service quality theories and models to	Cognitive	Understanding
	create value to satisfy and delight customers.		
CO3	Understanding changing customer expectation trends and	Cognitive	Understanding
	patterns to adjust service offering.		
CO4	Understanding the different service quality models to adopt in	Cognitive	Understanding
	a given service setting based on relative relevance in that		
	setting.		
CO5	Understanding the strategies to enhance the level of service	Cognitive	Understanding
	quality and service delivery		

UNIT I: Fundamentals Of Service Marketing

9

Introduction: Meaning And Nature Of Service Growing Importance Of Service Sector, Classification Of Service And Marketing Implications.

Service Marketing Management Process.

UNIT II: Application Of Service Marketing

1(

 $E-Service, Categories, Electronic Service Delivery\ , Electronic Service Quality, Marketing In Tourism\ , Hospitality, Airlines, Telecom\ , IT\ \&\ ITES, Sports\ \&\ Entertainment\ , Logistics\ , Healthcare Sector$

UNIT III: Consumer Behavior In Service

10

Understanding Consumer Behavior In Service, Consumer Decision Making In Services, Customer Expectations And Perception.

Defining And Measuring Service Quality And Customer Satisfaction, SERVQUAL,

E-SERVQUAL, House Of Quality, Gaps Model.

UNIT IV: Service Design & Development

9

Service Marketing Mix: Service Positioning

Service Design And Development, Service Blueprinting, Service Process, Pricing Of Services, Services Distribution Management, Managing The Integrated Services Communication Mix,

Physical Evidence And Service – Scape.

UNIT V: Managing Service Personnel

Managing Service Personnel, Employee And Customer Role In Service Delivery In Physical & Virtual (Online) Marketing Place.

LECTURE	TUTORIAL	PRACTICAL	IOIAL
45	0	0	45

TEXT BOOK

Jechen.W. Christoper, L. And Chatterjee, J. 2117, Service Marketing, 8th Ed., Pearson Education India, India, ISBN: 9789332587687.

Zeithaml, V., Bitner, M., Gremler, D., And Pandit A, 2118, 7th Ed, Mcgraw Hill Education, Indian , ISBN: 9789353160777.

REFERENCE BOOKS

Verma, H.2112 Services Marketing Text And Cases. 2^{nd} Ed. Pearson Education India, India , ISBN: 8131754472

Table 1: Mapping of Cos with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9
CO1	3							3	
CO2	3	2	1						
CO3	3	1	2						
CO4	3			2					
CO5	3					2			
Total	15	4	4	2		2		3	
Scaledto	3	1	1	1		1		1	
0,1,2,3									

 $1-5 \rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

0-NoRelation, 1-Low Relation, 2-Medium Relation, 3-High Relation

COURSE CODE	YBAE26	L	T	P	C
COURSE NAME	DIGITAL AND SOCIAL MEDIA	3	0	0	3
	MARKETING				
PREREQUISITE:	Nil	L	T	P	H
C:P:A	3:0:0	3	0	0	3

LEARNING OBJECTIVES

- 1. To understanding the social media
- 2. To know the issues of social media and customer engagement
- 3. To understand the digital marketing
- 4. To know evolution of digital marketing
- 5. To know the online PR and reputation management

COUR	SE OUTCOMES				
CO1	List The Concept And Meaning Of Social Media	Cognitive	Understanding		
CO2	List The Issue Social Media And Customer Engagement	Cognitive	Understanding		
CO3	Describe The Digital Marketing	Cognitive	Understanding		
CO4	Recall The Diversity Analytics Of HR	Cognitive	Understanding		
CO5	Define The Case Study Outcomes	Cognitive	Understanding		
	·	•	Q		

UNIT I: SOCIAL MEDIA AND CUSTOMER

What Is Social? – Different Forms Of Social Media – Social Media Dashboards – All Your Updates In One Place – The Rules Of Engagement – Adding Social Media To Your Own Site – Case Study

UNIT II: SOCIAL MEDIA BUSINESS

10

The Social Feedback Cycle – Open Access To Information – Social Business: The Logical Extension – Social Business Is Holistic - The Connected Customer – The Social Web And Engagement - The Engagement Process

UNIT III: CONCEPTS OF DIGITAL MARKETING

10

E- Mail Marketing , The New Direct Mail – What Exactly Is E-Mail Marketing ? – Planning Your Campaign – Measuring Your Success – E-Mail- A Vital Component Of Digital Marketing – Mobile Marketing, Mobile – Market Size And Rate Of Growth – Mobile Marketing- A Game – Changing Channel, Or Just Another – Case Study: Accord Hotels – Location – Mobile Gaming – Mobile Applications – Measuring Mobile – Mobile Privacy – Mobile Data – Online Public Relations – Google Search

UNIT IV: DIGITAL MARKETING

Ç

The Changing Face Of Advertising – The Technology Behind Digital Marketing – Why You Need A Digital Marketing Strategy – Your Business And Digital Marketing – Define Your Digital Marketing Strategy Understanding The Digital Consumer – Building An Effective Website – The Main Steps Of Building Website – The Different Forms Of Social Media

UNIT V: PUBLIC RELATION AND BUSINESS MANAGEMENT

7

Fostering A Positive Online Image – Promoting Your Business Through Online Channels – Monitoring The Conversation – Reputation Management – Creative Application Of Digital Media – Digital Creative: What Works And What Doesn't

LECTURE	TUTORIAL	PRACTICAL	TOTAL
45	0	0	45

TEXT BOOK

Damian Ryan (2014), "Understanding Digital Marketing" Third Edition, Kogan Page Limited, New Delhi

Dave Evans And Jake McKee (2010), "Social Media Marketing: The Next Generation Of Business Engagement" Wiley Publication USA

REFERENCE BOOK

Demian Ryan & Calvin Jones (2009), "Digital Marketing: Marketing Strategies For Engaging The Digital Generation" Kogan Page Limited USA

Table 1: Mapping of Cos with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO1	3						1	1	2		
CO2	3	1			2		1	1	1		
CO3	3	2			1		1	1			
CO4	3						1	1	1		
CO5	3	2			2		1	1	1		
Total	15	5	1		5		5	5	5		
Scaledto	3	1			1		1	5	1		
0,1,2,3											

 $1-5 \rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

0-NoRelation, 1-Low Relation, 2-MediumRelation, 3-HighRelation

3.b Curriculum and syllabus of the program after revision

SEMESTER-I

Course	Course Title	L	T	Р	С
Code					
YBA101	Principles of Management	3	0	0	3
YBA102	Organizational Behaviour	3	0	0	3
YBA103	Economic Analysis and Business Environment	3	0	0	3
YBA104	Accounting for Managers	4	0	0	4
YBA105	Business Mathematics and Statistics	3	1	0	4
YBA106	Business Legislation for Management	3	0	0	3
YBA107	Business Ethics and Corporate Governance	3	0	0	3
YBA108	Business Communication	3	1	0	4
	Total	25	2	0	27

Total Credits-27

SEMESTER-II

Course	Course Title	L	Т	Р	С
Code					
YBA201	Financial Management	3	0	0	3
YBA202	Human Resource Management	3	0	0	3
YBA203	Marketing Management	3	0	0	3
YBA204	Production and Operations Management	4	0	0	4
YBA205	Information Management	3	0	0	3
YBA206	Business Research Methods	3	1	0	4
YBA207	Operations Research	3	1	0	4
YBA208	Entrepreneurship Development	3	0	0	3
	Total	25	2	0	27

Total Credits-27

SEMESTER-III

Course	Course Title						
Code							
YBA301	Strategic Management	4	0	0	4		
	OPERATIONS - ELECTIVES						
YBAE01	Supply Chain and Logistics Management	3	0	0	3		
YBAE02	Product Design and Development	3	0	0	3		
YBAE03	Quality Management	3	0	0	3		

	FINANCE - ELECTIVES							
YBAE04	Investment Management	3	0	0	3			
YBAE05	Mergers and Acquisitions	3	0	0	3			
YBAE06	Banking and Insurance Management	3	0	0	3			
	HUMAN RESOURCE - ELECTIVES							
YBAE07	Training and Development	3	0	0	3			
YBAE08	Industrial Relations and Labour Law	3	0	0	3			
YBAE09	Compensation Management	3	0	0	3			
	MARKETING - ELECTIVES							
YBAE10	Retail Management	3	0	0	3			
YBAE11	Consumer Behaviour	3	0	0	3			
YBAE12	Integrated Marketing Communication	3	0	0	3			

^{*}Total Credits- 22

SEMESTER-IV

Course	Course Title	L	Т	Р	С
Code					
YBA401	Rural Marketing Environment	3	0	0	3
YBA402	International Business	3	0	0	3
YBA403	Project Management	3	0	0	3
YBA404	Business Research Project	0	0	0	6
	OPERATIONS - ELECTIVES				
YBAE19	Strategic Sourcing and Vendor Management	3	0	0	3
YBAE20	3	0	0	3	
	FINANCE - ELECTIVES				
YBAE21	Financial Market and Services	3	0	0	3
YBAE22	Behavioral Finance	3	0	0	3
	HUMAN RESOURCE - ELECTIVES				
YBAE23	Human Resource Metric and Analytics	3	0	0	3
YBAE24	International Human Resources Management	3	0	0	3
	MARKETING - ELECTIVES				
YBAE25	Services Marketing	3	0	0	3
YBAE26	Digital and Social Media Marketing	3	0	0	3

^{*}Students have to choose any two specializations

COURSE CODE	YBA104	L	T	P	C
COURSE NAME	ACCOUNTING FOR MANAGERS	4	0	0	4
PREREQUISITE:	Nil	L	T	P	H
C:P:A	4:0:0	4	0	0	4

LEARNING OBJECTIVES

- 1. To learn how to prepare financial statements
- 2. To learn application of various ratios in balance sheet
- 3. To learn cost and variance concepts
- 4. To learn costing concepts
- 5. To learn contemporary concepts of accounting in business

COUR	SE OUTCOMES	Domain	Level
CO1	Explain the methodology of preparing Financial	Cognitive	Understanding
	Literacy		Applying
CO2	Explain the Ratio Analysis and the Cash Flow statements	Cognitive	Understanding
			Applying
CO3	Build Academic Sheet and real costing	Cognitive	Applying
CO4	Analyze marginal costing and variances	Cognitive	Analysing
CO5	Explain contemporary concepts of accounting in domestic	Cognitive	Understanding
	business		

UNIT I FINANCIAL ACCOUNTING

20

Concepts and Conventions of Accounting, Preparation of Balance sheet- Journal, Ledger, Trial Balance, Trading Accounting, Profit and Loss Account and Balance sheet with Adjustments. IFRS and Indian Accounting Standards

UNIT II FINANCIAL STATEMENT ANALYSIS

12

Ratio Analysis: Classification of Ratios, Preparation of Common Size Statements, Preparation of Cash Flow Statement, Fund Flow Statement, Forensic Accounting, ICAI, ESG Metrics, ESG Analysis.

UNIT III COSTING 12

Introduction to Costing, Preparation of Cost Sheet, Break Even Analysis, Cost Volume Profit Analysis and Decision making, Define Marginal Costing and its advantages and disadvantages, Financial reporting analysis, Costing for Managers.

UNIT IV STANDARD COSTING, VARIANCE, BUDGETARY

8

Introduction to Cost of living, Advantages and Disadvantages of Standard Variances: Prepare the Cost Analysis, Labour differences and monetory Control.

UNIT V CONTEMPORARY CONCEPTS

8

Kaizen Costing, Total Cost Management, Activity Based Costing, Target costing and Life cycle Costing and Pricing Methods

LECTURE	TUTORIAL	PRACTICAL	TOTAL
60	0	0	60

TEXT BOOKS

1. T.S. Reddy &Y.Hariprasad Reddy, Fifth Revised Edition, Financial Accounting, Margham Publications, 2012.

REFERENCES

- 1. T.S. Reddy &Y.Hariprasad Reddy, Fifth Revised Edition, Management Accounting, Margham Publications, 2014.
- 2. N.P. Srinivasan and M. SakthivelMurugan, Revised Edition, Accounting for Management, S Chand & Co., Ltd 2010
- 3. Narayanasamy, Financial Accounting, PHI Publisher New Delhi, 2010

Table 1: Mapping of COs with POs

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	3			3			1				
CO 2	3			2	2						
CO 3	3				1						
CO 4	3				1						
CO 5	3	3							1		
Total	15	3	0	5	4	0	1	0	1	0	0
Scaled	3	1	0	1	1	0	1	0	1	0	0
to											
0,1,2,3											

- $1-5 \rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$
- 0 No Relation, 1- Low Relation, 2- Medium Relation, 3- High Relation

COURSE CODE	YBA205	L	T	P	C
COURSE NAME	INFORMATION MANAGEMENT	3	0	0	3
PREREQUISITE:	Nil	L	T	P	H
C:P:A	3:0:0	3	0	0	3
~~			_	-	

COUR	SE OUTCOMES	Domain	Level
CO1	Understand the basic concept of Information system	Cognitive	Understanding
CO2	<i>Understand</i> the system flow	Cognitive	Understanding
CO3	Understand the concept of Data Base Management System.	Cognitive	Understanding
CO4	Understand the security system concept	Cognitive	Understanding
CO5	Understand the new advancements in IT	Cognitive	Understanding

UNIT I INTRODUCTION 10

Data, Information, Information Technology, Role of IT in Business, Information System, evolution, types based on functions and hierarchy, Role of Technology in Manufacturing-PLC, Automation, CNC, Robotics, Industry 4.0, 3D printing, MRP

UNIT II TECHNOLOGY IN BUSINESS OPERATIONS

9

Role of Technology in Business Operations - HRMS, CRM, Digital Marketing, Sales Planning, Forecasting, Financial Systems, Block chains, Bitcoins

UNIT III DBMS, DATA WAREHOUSING, DATA MINING

10

DBMS, Data warehousing, Data warehouse Architecture, Data Mart, Data Mining- Data Mining Techniques, Applications of Data Mining, Market Basket Analysis.

UNIT IV SIGNAL CONTROL AND BRIEFING

8

IT testing, Testing, Signal detection, Controls, IS Vulnerability, Disaster Management, Computer Crimes, Securing the Web Networks, Software Ethics in IT, User Interface and reporting.

UNIT V NEW IT INITIATIVES

8

Role of information management in ERP, e-business, e-governance, Data Mining, Business Intelligence, Pervasive Computing, Cloud computing, CMM, Big data, IOT, SMAC, Machine learning

LECTURE	TUTORIAL	PRACTICAL	TOTAL
45	0	0	45

TEXT BOOKS

- 1. Robert Schultheis and Mary Summer, Management Information Systems The Managers View, Tata McGraw Hill, 2008.
- 2. Kenneth C. Laudon and Jane Price Laudon, Management Information Systems Managing the digital firm, PHI Learning / Pearson Education, PHI, Asia, 2012.
- 3. Text Book(s) Information Technology for Management: Advancing Sustainable, Profitable Business Growth Efraim Turban, Linda Volonino, Gregory R Wood

REFERENCES

- 1. Rahul de, MIS in Business, Government and Society, Wiley India Pvt Ltd, 2012
- 2. Gordon Davis, Management Information System: Conceptual Foundations, Structure and Development, Tata McGraw Hill, 21st Reprint 2008.
- 3. Haag, Cummings and Mc Cubbrey, Management Information Systems for theInformation Age, McGraw Hill, 2005. 9th edition, 2013.
- 4. Turban, McLean and Wetherbe, Information Technology for Management –Transforming Organisations in the Digital Economy, John Wiley, 6th Edition, 2008.
- 5. Raymond McLeod and Jr. George P. Schell, Management Information Systems, Pearson Education, 2007.
- 6. James O Brien, Management Information Systems Managing Information Technology in the E-business enterprise, Tata McGraw Hill, 2004.
- 7. Raplh Stair and George Reynolds, Information Systems, Cengage Learning, 10th Edition, 2012
- 8. Corey Schou and Dan Shoemaker, Information Assurance for the Enterprise ARoadmap to Information Security, Tata McGraw Hill, 2007.
- 9. Frederick Gallegor, Sandra Senft, Daniel P. Manson and Carol Gonzales, Information Technology Control and Audit, Auerbach Publications, 4th Edition, 2013.
- 10. Adriaans P. and Zantinge. (2007). Data Warehousing in the Real World, I/e Pearson Education

Table 1: Mapping of COs with Pos

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PSO1	PSO2
CO 1	2	3	0	0	0	0	0	0	0	0	0
CO 2	2	3	0	0	0	0	0	0	2	0	0
CO 3	2	3	0	0	2	0	0	0	2	0	0
CO 4	2	3	0	0	0	0	2	0	2	0	0
CO 5	2	3	0	0	0	0	0	0	2	0	0
Total	10	15	0	0	0	0	2	0	8	0	0
Scaled Value	2	3	0	0	0	0	1	0	2	0	0

 $1-5 \rightarrow 1, 6-10 \rightarrow 2, 11-15 \rightarrow 3$

⁰⁻ No Relation, 1- Low Relation, 2- Medium Relation, 3- High Relation